

Hospitals are caring for West Virginia

by advancing wellness and driving economic growth in the communities they serve.



\$1.12B
\$16.9B

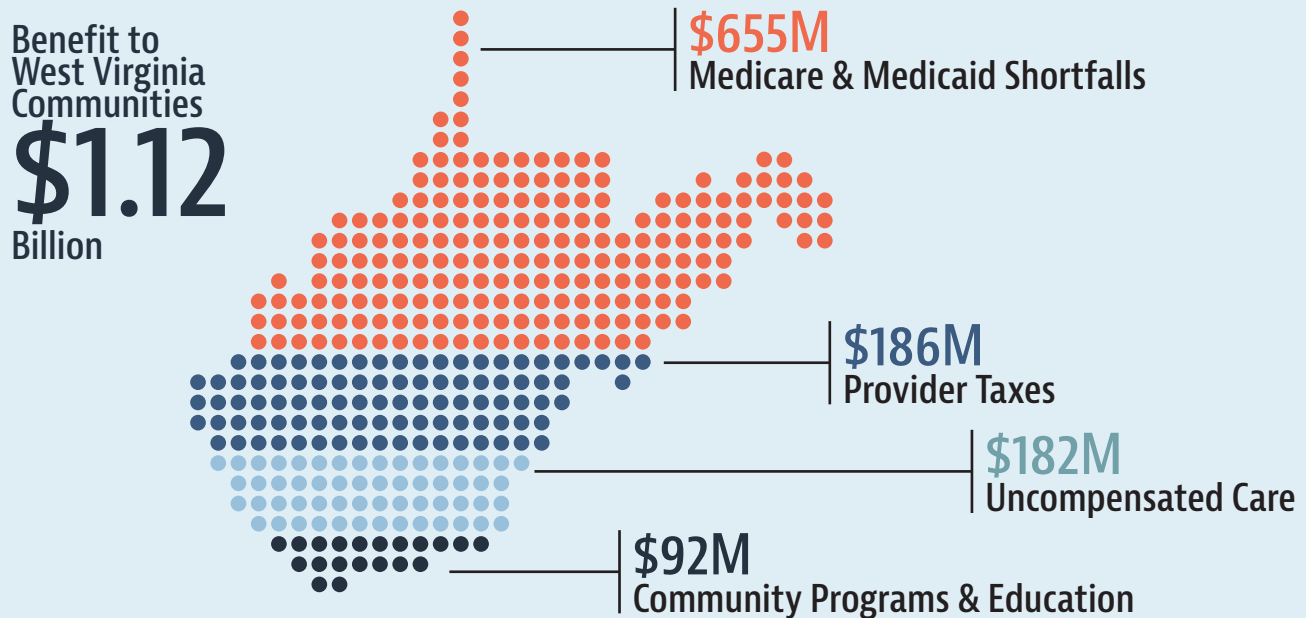
West Virginia hospitals contribute \$1.12 billion in community benefit and drive \$16.9 billion in economic impact.

West Virginia Hospitals Statewide Community Benefit Report

West Virginia Hospitals' Community Benefits Reach Nearly \$1.12 Billion Annually

West Virginia hospitals and caregivers continue to increase their overall outreach to provide vital wellness services, health education, health screenings and family support services.

The results of the community investment by West Virginia's hospitals are measured annually in hospital specific Community Benefit Reports. WVHA aggregates the data for a statewide report from a national standard, set by the Catholic Health Association (chausa.org), that defines what counts as community benefit. **Data here reflects the most current public information available prior to the enactment of the One Big Bill Beautiful Act on July 4, 2025.**



The total \$1.12 billion reflects the total community benefit hospitals provide through taxes paid to fund the West Virginia Medicaid program, shortfalls from Medicare and Medicaid services, investments in community programs and education as well as the cost of charity care and bad debt.

\$186M

Provider Taxes

West Virginia Hospitals pay an estimated \$186 million annually in provider taxes to help fund the West Virginia Medicaid program.

\$655M

Medicare & Medicaid Shortfalls

Medicare and West Virginia Medicaid reimbursement are both below the cost the hospital incurs to provide the service, resulting in payment shortfalls.

\$92M

Community Programs & Education

West Virginia Hospitals offer free resources and support to their communities via activities like diabetes education and health fairs, along with providing a setting for health professions education to complete training or certificates in their field of study.

\$182M

Uncompensated Care

West Virginia Hospitals provide \$182M in uncompensated care (services for which the patient was unable or chose not to pay). In addition to uninsured West Virginians, the number of patients with high deductible plans is contributing to a growing volume of patients who find themselves unable to pay their portion of a hospital bill after the insurance reimbursement is received.

Hospitals Are Major Economic Catalysts, Supporting West Virginia's Economy and Working to Reduce Health Care Costs



Clinical/community research and studies



Free/discounted prescriptions and supplies



Health professional education



Meals and nutrition services



Community health education



Immunization clinics



Health screenings



Family support services

Hospitals Expanding Their Role Advancing Community Wellness to Reduce Costs

West Virginia hospitals invested more than \$92 million in community benefit activities to improve the health of the local citizens, neighborhoods and communities they serve. Data here reflects the most current public information available.

Community benefit activities include efforts to reduce health care costs by providing screening services, working to improve public health through wellness and nutrition activities, educating medical professionals and conducting research to fight disease.

Hospitals play an unparalleled role within the health care sector, serving as vital pillars in promoting the health and well-being of their communities. Particularly commendable is the manner in which hospitals respond to a myriad of challenges: limited staff, supply chain issues, and skyrocketing costs associated with labor, medical supplies and drugs. Hospitals are continuing to care for their neighbors and are committed to delivering essential services and programs for all West Virginians.

WV HOSPITALS:

DIRECTLY EMPLOY NEARLY

54,000

WEST VIRGINIANS

PAY

\$4.29 BILLION

IN DIRECT WAGES AND BENEFITS

INDIRECTLY SUPPORT ANOTHER

46,800

WEST VIRGINIA JOBS

- State Gross Domestic Product (GDP) is approx \$102.1B annually--hospitals net economic benefit was \$16.9B for the year--or 17%
- State wages paid is approx \$38.4B annually--hospital direct wages are nearly \$3.4B for the year--or 9%
- Bureau of Labor Statistics (BLS) shows 716,000 jobs in WV--hospitals directly employed 54,000 or 7.5% of the workforce
 - if you add in the indirect jobs of 46,800, hospitals directly or indirectly employ 14% of the state's workforce

Sources: West Virginia: Nonfarm employment and labor force data, seasonally adjusted | GDP and Personal Income, U.S. Department of Commerce Bureau of Economic Analysis

West Virginia Hospitals Serve the Needs of Patients 24/7/365

WVHA uses data-driven insights and specialized knowledge to advance health care quality, ensure financial viability, and promote effective policy development, enabling hospitals to better meet community needs. Our team also collaborates with hospital partners, policymakers, and government leaders to coordinate comprehensive emergency preparedness and response efforts across West Virginia for public health crises, natural disasters, mass casualties, and major state events. The statistics below highlight the substantial scope of West Virginia's hospital operations.



78

Member Hospitals and Health Systems



2024 Top Reasons for Inpatient Stays

1. Deliveries & Newborns
2. Sepsis
3. Acute Mental Health Conditions
4. Heart Failure
5. Acute & Chronic Lung Conditions



West Virginia Hospital Patient Visits:

- 8.2 million hospital visits
- 330,998 hospital admissions
- 16,082 babies delivered
- 880,190 emergency department visits
- 6.9 million outpatient visits



2024 Top 5 ED Visits

1. Chest Pain
2. Urinary Tract Infection
3. Sepsis
4. Abdominal Pain
5. Pneumonia



76,391
Colonoscopies

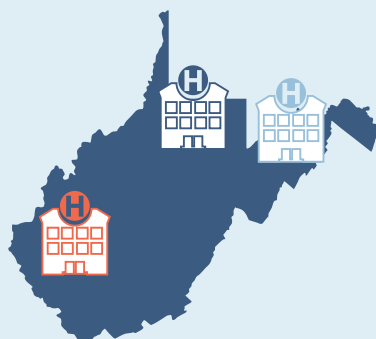
358,919
Mammograms

202,384
MRIs

787,671
CT scans

1,842,743
X-Rays

2024 data from the WVHA Discharge Data Program.



The West Virginia Hospital Association is the united voice of hospitals in West Virginia.

For nearly a century WVHA has collaborated with our member hospitals to ensure a healthy West Virginia.

West Virginia Hospitals

Focus on Patient Education and Engagement to Make Our Communities Healthier, Safer and More Productive

West Virginia hospitals share and learn best practices with hospitals across the state and in the nation to improve patient care and safety. They are supporting communities by:

- Providing high-quality and compassionate care
- Improving health outcomes
- Ensuring access to affordable care
- Advancing health education and research
- Responding to community-specific needs
- Creating and sustaining jobs

Hospitals Create New Programs to Serve the Community

Each day, West Virginia hospitals and health systems save lives and provide medical care to those in need. Often, hospitals receive little or no payment for care provided. Yet hospitals still support a wide array of free or reduced-cost programs and services that improve and enhance the health of their communities. The magnitude of this support, and the many ways that hospitals and health systems support and sustain their communities, are described in this Report. While this Report highlights select hospitals, every hospital creates its own community impact documentation. We encourage you to explore how your local hospital enhances community health and well-being by checking their website or reaching out directly.

Vandalia Health System Hospitals Address Critical Health and Social Needs

Vandalia Health hospitals implement extensive community benefit programs across multiple hospitals to address critical health and social needs in West Virginia. Their initiatives focus heavily on health care access, disease prevention and mental health, among other areas. Vandalia Health hospitals demonstrate an extensive commitment to improving community health through comprehensive programs addressing chronic diseases, preventive care, and health care accessibility. Their initiatives span cancer support services (including wig banks, lodging assistance, and free mammography programs), substance abuse treatment through Recovery Care Programs following evidence-based models, and chronic disease management, including diabetes prevention programs, cardiac rehabilitation, and low-dose CT lung cancer screenings.

The system also addresses major regional health challenges, including HIV care through the Ryan White Program, substance use disorders with comprehensive addiction recovery efforts, and chronic diseases like diabetes, heart disease, and lung conditions that disproportionately affect West Virginia communities.

The health system's community benefits extend beyond direct medical care to include preventive services, education, and infrastructure development. They operate drive-through health fairs, diabetic eye screening programs, anti-vaping education in schools, and wellness programs that provide free exercise classes and nutrition education. Vandalia Health hospitals recognize that health outcomes are deeply connected to poverty, food insecurity, transportation barriers, and other social factors that are particularly prevalent in Appalachian communities, making their community benefit strategy both comprehensive and locally relevant.

Marshall Health Network Offers Community Wellness Screenings

Marshall Health Network demonstrates its commitment to community health through comprehensive wellness screenings offered monthly throughout the year. The program successfully processed over 11,400 health profiles in 2025, providing accessible preventive care to community members.

The wellness screening program features a comprehensive blood panel encompassing twenty-nine essential laboratory tests that evaluate critical health indicators, including glucose levels, cholesterol profiles, and calcium measurements. Participants may supplement their baseline screening with additional specialized assessments, including hemoglobin A1C for diabetes monitoring, thyroid-stimulating hormone (TSH) evaluation, vitamin D deficiency screening, and prostate-specific antigen (PSA) testing.

In support of cancer survivorship within the community, Marshall Health Network sponsors an annual celebration luncheon at no charge to participants. This event honors cancer survivors through fellowship, entertainment activities, recognition ceremonies, and community engagement opportunities.

These initiatives reflect Marshall Health Network's dedication to advancing population health through accessible preventive services and community support programs that address both clinical needs and psychosocial wellness.

WVU Medicine Thomas Hospitals Strengthens Community Through Outreach

WVU Medicine Thomas Hospitals demonstrates its commitment to community health and well-being through comprehensive philanthropic support and strategic partnerships. In 2024, the health system invested more than \$222,000 in direct financial contributions to support vital community programs and educational initiatives across the region.

Financial contributions were directed to organizations addressing diverse community needs, including cardiovascular health advocacy through the American Heart Association, workforce development via Bridge Valley Community and Technical College, youth development programs such as Buckskin Council Boy Scouts of America, and essential social services, including Meals on Wheels, Union Mission, and the YMCA of Kanawha Valley. Additional support was provided to educational institutions through the West Virginia University Foundation, the West Virginia State University Foundation, and the Thomas Foundation Nursing Scholarships. Community development efforts were bolstered through partnerships with Capital Area Development Corporation and West Virginia Wins.

Thomas Hospitals actively participates in evidence-based community health initiatives through strategic partnerships with the Kanawha County Healthcare Coalition, Perinatal Partnership, and Trauma Program Community Education, focusing on child safety. These collaborations enhance regional health outcomes through coordinated care delivery and prevention education.

The health system has developed specialized programs addressing social determinants of health, including behavioral health outreach services, medical coverage for community athletic events, and the FARMacy Program. This innovative partnership with Crichfield Farms provides food-as-medicine prescriptions to patients managing chronic conditions, demonstrating the organization's commitment to addressing health equity through comprehensive care approaches.

Boone Memorial Health Builds Healthier Communities Through Service

Boone Memorial Health (BMH) demonstrates its commitment to community through various community wellness programs, events and services including the Walk with Ease Program, a six-week program certified by the Arthritis Foundation. While the program was developed for individuals with arthritis, anyone can participate and benefit from it. The program is free and open to anyone wishing to participate. Also, BMH sponsors various events such as its Annual Health Fair, Drive Through Flu Shot Clinic, Christmas Spirit activities and Blood Drives to name a few. Staff also engage patients and families by addressing their unique concerns related to illness, hospitalization, finances, and insurance, and provide education concerning home and community services that may benefit them upon discharge.

Sistersville General Hospital Gives Back to the Community Year-Round

Sistersville General Hospital demonstrates its commitment to community health and well-being through comprehensive outreach efforts that address diverse local needs. The hospital's community engagement encompasses multiple sectors, from education and youth development to economic support and health promotion.

Educational partnerships include providing meals for educators during Teacher Appreciation Week and contributing resources to Safety Day programming at Sistersville Elementary School. The hospital extends its support to local youth through financial contributions to Riverside Youth Sports, helping maintain recreational facilities that promote physical activity and community connection.

Recognizing the importance of economic vitality, Sistersville General Hospital actively collaborates with the Wetzel/Tyler Chamber of Commerce, participating in events and providing expertise to strengthen small business development. The hospital addresses basic needs through partnerships with organizations like the Tyler Family Resource Network, supporting community baby showers for families facing economic challenges, and contributing to Hunger Solutions to combat local food insecurity.

Infrastructure investments include the hospital's leadership in developing a community Fitness Trail, creating accessible exercise opportunities that promote preventive health. These diverse initiatives reflect the hospital's understanding that community health extends beyond clinical care to encompass social, economic, and environmental factors that impact overall well-being.

Through annual events designed for local children and ongoing support for community organizations, Sistersville General Hospital fulfills its mission as both a health care provider and community partner, investing in the long-term health and prosperity of the region it serves.

WVU Medicine Grant Memorial Hospital Expands Rural Health Care Services

WVU Medicine Grant Memorial Hospital has significantly expanded health care services in rural Appalachia, reducing patient travel needs through the introduction of new specialized care options. Recent additions include a Podiatry Clinic with two specialists, Wound Care services at the Surgical Clinic, and expanded Family Medicine hours with a new Nurse Practitioner at Bensenhaver Clinic.

Technology upgrades feature the EPIC electronic medical record system for better data sharing, Phillips patient monitors, enhanced lab testing, and a new 3 Tesla MRI scanner offering faster scans and improved imaging five days a week. The hospital also now provides home sleep studies locally.

These expansions bring high-quality specialized care closer to Potomac Highlands residents, with additional programs in development to further serve rural West Virginia.

Minnie Hamilton Health System: Strengthening Rural Health Care Through Educational Partnership

Minnie Hamilton Health System has partnered with Harvard Medical School's Technology Enabled Education for Community Health (TEECH) program to enhance health care delivery for residents of Calhoun County and neighboring rural areas. This innovative collaboration combines virtual mentoring, formal medical education, and proven quality improvement strategies to address the unique health care challenges in our region.

As part of this initiative, all thirteen of our health care providers have completed specialized training in key areas affecting rural health, including heart disease prevention and treatment, behavioral health, and metabolic health management. Currently, our providers are enrolled in a Chronic Respiratory Disease Course. Our clinical team is committed to applying evidence-based strategies to improve chronic disease care, while focusing on measurable goals and system-wide improvements. Through this collaboration, we were able to send a provider to a train the trainer bootcamp in Boston. This individual will play a leading role in education at MHHS.

Minnie Hamilton also participates in RMOMS (Rural Maternal Obstetrical Management Strategies), a federal grant initiative through the WV Perinatal Partnership aimed at expanding obstetrical care access in central West Virginia. In collaboration with Stonewall Jackson Memorial Hospital, we now offer OB visits at our Glenville office, allowing expectant mothers to receive care closer to home. This includes routine OB care, lab testing, and fetal monitoring throughout pregnancy. We have hired a RN who is now being trained in childbirth education, lactation, and fetal monitoring for NSTs in the office. We are training a childbirth educator and lactation consultant to serve Gilmer/Calhoun counties. She will finish her coursework in Fall 2025.

We are also proud to be in our fourth year of the 15-Week FARMACY Program in Calhoun County, with the program expanding to Gilmer County last year. Currently, we have 31 participants in Calhoun and 23 in Gilmer. The program focuses on providing fresh produce, health education, and resources to reduce the risk of hypertension, stroke, and cancer through improved nutrition and diet.

A major focus of our work involves uniting community resources to ensure families have access to the essentials they need—such as food, clothing, and shelter. We work closely with the Calhoun Family Resource Network and the Mountaineer Food Bank to distribute fresh produce and shelf-stable items like frozen chicken and canned vegetables on a monthly basis, with no income verification required.

Our commitment to community engagement is strong. We regularly participate in health fairs and support community events throughout the region. These include Book Bingo, Teen Issues Day, Molasses Festival, Wood Festival, Drug Take Back Day, Substance Abuse Prevention Fair, and Back-to-School events, among others. We also offer lab and health screenings in both Calhoun and Gilmer counties, providing low-cost lab work in the spring and fall.

Additionally, we host monthly Diabetes Support Group meetings in both counties and coordinate three community blood drives each year through the American Red Cross.

ARRH Representatives Raise Skin Cancer Awareness at New River Health Farmers Market

ARRH representatives, including health care providers and community development staff, participated in multiple events at the New River Health Farmers Market to raise awareness about skin cancers. These events provided on-site skin cancer education, free skin checks, and guidance on early detection and prevention strategies.

Additionally, Beckley ARRH partnered with WVU Tech in developing youth in our region through the Junior Nursing Academy (<https://www.wvutech.edu/camps/nursing>). This effort allows rising eighth, ninth and tenth grade students to learn about the nursing profession and Beckley ARRH provided clinical observations and hands on experience to help students explore careers in health care.

340B Drug Pricing Program Provides Community Support

For more than 30 years, the 340B Drug Pricing Program has helped West Virginia hospitals and other providers serving vulnerable patients and communities stretch scarce resources to expand access to care.

Congress created the 340B drug savings program to help hospitals serving vulnerable communities stretch scarce resources as far as possible in order to support essential services for their patients. Because it is funded by drug company discounts, not federal or state tax dollars, the 340B program doesn't cost the government one penny – but it makes a big difference to community hospitals and to the patients that depend on this program.

Hospitals in West Virginia use 340B savings to provide free care for uninsured patients; provide services in mental health clinics; and implement medication management and community health programs, among many other services. To be eligible for the program, hospitals must either care for high-numbers of low-income patients, be a rural hospital, or a hospital that treats a specific patient population like cancer patients or pediatric patients.

The 340B Drug Pricing Program is a small program with big benefits for vulnerable patients and communities. It allows eligible hospitals to stretch scarce resources to establish and support a variety of programs that are improving access and quality of care for low-income and uninsured individuals. Given the increasingly high cost of pharmaceuticals, the 340B program remains essential to creating healthier communities.



How the 340B Drug Pricing Program Impacts Our Communities

WVU Health System Hospitals

- Funding to support the Hemophilia program;
- Discharge prescription delivery to bedside including counseling;
- Disease State based Clinical Pharmacists embedded in units;
- Rosenbaum Family House supports patients and families;
- WVU Children's Hospital Kids Fair;
- WVU Healthcare Expo;
- Bonnie's Bus – Women's health services and mobile mammography unit;
- Diabetes Support Group;
- LUCAS – Mobile Lung Cancer Screening Unit;
- Expansion of Cardiac Surgery offered and provided;
- Opened WV's first Orthopedic Hospital;
- Increase in intensive care unit (ICU) beds;
- Free shuttle service for patients and visitors.

Marshall Health Network: Cabell Huntington Hospital

- Cash Card program to assist patients who need help paying for prescriptions;
- Meds to beds program to help ensure medication adherence;
- The MOMS (Maternal Opioid Medical Support) program to assist drug addicted mothers;
- The NTU (Neonatal Therapeutic Unit) to provide drug addicted babies with the best possible care and opportunity for recovery;
- Clinical Pharmacists working directly with physicians and patients to determine the best medication to be given.

Vandalia Health: Davis Medical Center, Broaddus Hospital, Webster Memorial Hospital, Mon Health Preston Memorial Hospital, and Mon Health Stonewall Jackson Memorial Hospital

- Expansion of uncompensated care programs;
- Multiple offerings at patient discounts at community health fairs;
- Offering of substance use peer recovery services;
- Offering health and diabetes education and training in the communities;
- Expansion of oncology and infusion programs across the rural regions.

Boone Memorial Health

- Providing affordable health care, support community health initiatives, and enhance care for underserved populations;
- Helps fund activities of the BMH Foundation for Community Health, including the launch of a Farmers Market and Greenhouse project with \$2.5 million in funding;
- Substance use and mental health treatment programs;
- Initial funding source to support construction of a new hospital facility;
- Increase the meals provided each year through the Annual Community Drive-Through Thanksgiving Dinner.

Marshall Health Network: St. Mary's Medical Center

- Supports care for uninsured/underinsured patients;
- Supports community clinics and health screenings;
- Financial and Spiritual Care support to PROACT (Provider Response Organization for Addiction Care & Treatment);
- Emergency Room Clinical Pharmacy Specialists.

Pocahontas Memorial Hospital

- Month-long "Health Fair" offering low-cost bloodwork during the month of May, no provider's order needed;
- Free blood pressure and glucose checks offered at various community events like Forest Service Wellness Day and Community Resource Fair;
- Education and literature provided to low-income expectant mothers through the Family Resource Network "Baby Shower";
- School children's education on wellness and nutrition through Nature's Mountain Classroom programming;
- No-cost sports physicals are offered to school children in June through the Youth Health Fair;
- Low-cost "heart screenings" and free blood pressure/glucose checks offered to the community during February for National Heart Month, no provider's order needed;
- Free educational "Lunch and Learn" events offered to the community on a variety of topics – Lyme disease, breast cancer, organ donation;
- Summer monthly participation in Marlinton "First Friday" events offering giveaways, literature, and education to the community.

Vandalia Health: CAMC Greenbrier Valley Medical Center

- The opening of a new 340B-eligible retail pharmacy;
- Diabetic cooking demonstrations to promote nutrition education and healthy lifestyle changes;
- Healthy food options at events like Taste of our Town (TOOT) and the Chocolate Festival to encourage better everyday choices;
- Patient Advisory Committee, which ensures patient voices are heard in shaping hospital programs and services;
- Expanded specialty services, including uro-oncology care, bringing advanced care closer to home.

Source: Data generated for this Report was compiled from Hospital IRS 990 tax returns, Medicare Cost Reports, Discharge Data, and other publicly available sources.

September 2025