

**West Virginia Critical Access Hospital Performance Improvement Network
Quality Improvement Group – Meeting Agenda
Bridgeport Conference Center:
300 Conference Center Way, Bridgeport, WV 26330 - Phone: 304.808.3000**

November 17, 2016: 9:00 AM – 3:00 PM

Desired Outcomes:

- ❖ Receive WV Flex Program updates if any
- ❖ Gain an understanding of quality performance relative to peers and industry benchmarks.
- ❖ Share ideas and perspectives in an effort to learn and improve performance.
- ❖ Focus: Education topic
- ❖ Create Learning and Action Network understanding and responsibilities
- ❖ Document Action Plans for reporting during next meeting

What	How	Who	When
Registration	<ul style="list-style-type: none"> ▪ Coffee and treats 	All	8:30 am (30)
Startup	<ul style="list-style-type: none"> ▪ Welcome and Introductions <ul style="list-style-type: none"> ○ Introduce hospital participants and facilitators 	Dianna Iobst/ Carla Wilber/Group	9:00 am (15)
Share	<ul style="list-style-type: none"> ▪ Group discussion regarding latest challenges 	Carla Wilber/Group	9:15 am (30)
Education needs survey and educational development	<ul style="list-style-type: none"> ▪ Education Needs Survey 	Carla Wilber	9:45 am (10)
	<ul style="list-style-type: none"> ▪ Discharge Planning and Patient Follow-up 	Carla Wilber	9:55 am (35)
BREAK – 10:30 am (10)			
Learning and Action Network (LAN) Team-Based Performance Improvement	<ul style="list-style-type: none"> ▪ Discussion regarding LAN 	Carla Wilber/Group	10:40 am (15)
	<ul style="list-style-type: none"> ▪ Task Force Discussion 	Carla Wilber/Group	10:55 am (30)
	<ul style="list-style-type: none"> ▪ Task Force Assignments 	Carla Wilber/Group	11:25 am (35)
LUNCH BREAK – 12:00 noon (60)			
Performance Improvement	<ul style="list-style-type: none"> ▪ MBQIP/HCAHPS/EDTC <ul style="list-style-type: none"> ○ Presentation, benchmarking, discussion and group work 	Carla Wilber/Group	1:00 pm (90)
Wrap Up	<ul style="list-style-type: none"> ▪ Action Planning ▪ Debrief <ul style="list-style-type: none"> ○ Desired Outcomes ○ +s & Δs (Insights) 	Carla Wilber	2:30 pm