

MBQIP 30-minute Check-in Call

West Virginia
December 1, 2021





Welcome Back

Topics for
our 30-
minute call
today

MBQIP Quality
Measures Annual Report

Educational opportunity
for 2022

Check-in call with Barb



**Flex
Monitoring
Team**

University of Minnesota

University of North Carolina at Chapel Hill

University of Southern Maine

MBQIP Quality Measures Annual Report

West Virginia - 2020

Table 2: Patient Safety/Inpatient Quality Measure Results in West Virginia and All CAHs Nationally, 2020

 Significantly better than all CAHs nationally
  Significantly worse than all CAHs nationally

| Measure | Description | WV CAHs (n=21) | | All CAHs (n=1,353) | | Benchmark (%) |
|------------------------|--|----------------|---------------------------|--------------------|------------------------|---------------|
| | | CAHs reporting | Performance (%) {1}{2} | CAHs reporting | Performance (%) {2} | |
| HCP/IMM-3 | Healthcare workers given influenza vaccination | 14 | 88.5 | 903 | 87.0 | 100.0 |
| Antibiotic Stewardship | Fulfill antibiotic stewardship core elements | 19 | 94.7 | 1,118 | 83.0 | 100.0 |

Figure 3: Antibiotic Stewardship Trends in West Virginia and All CAHs Nationally

CAHs fulfilling the seven antibiotic stewardship core elements

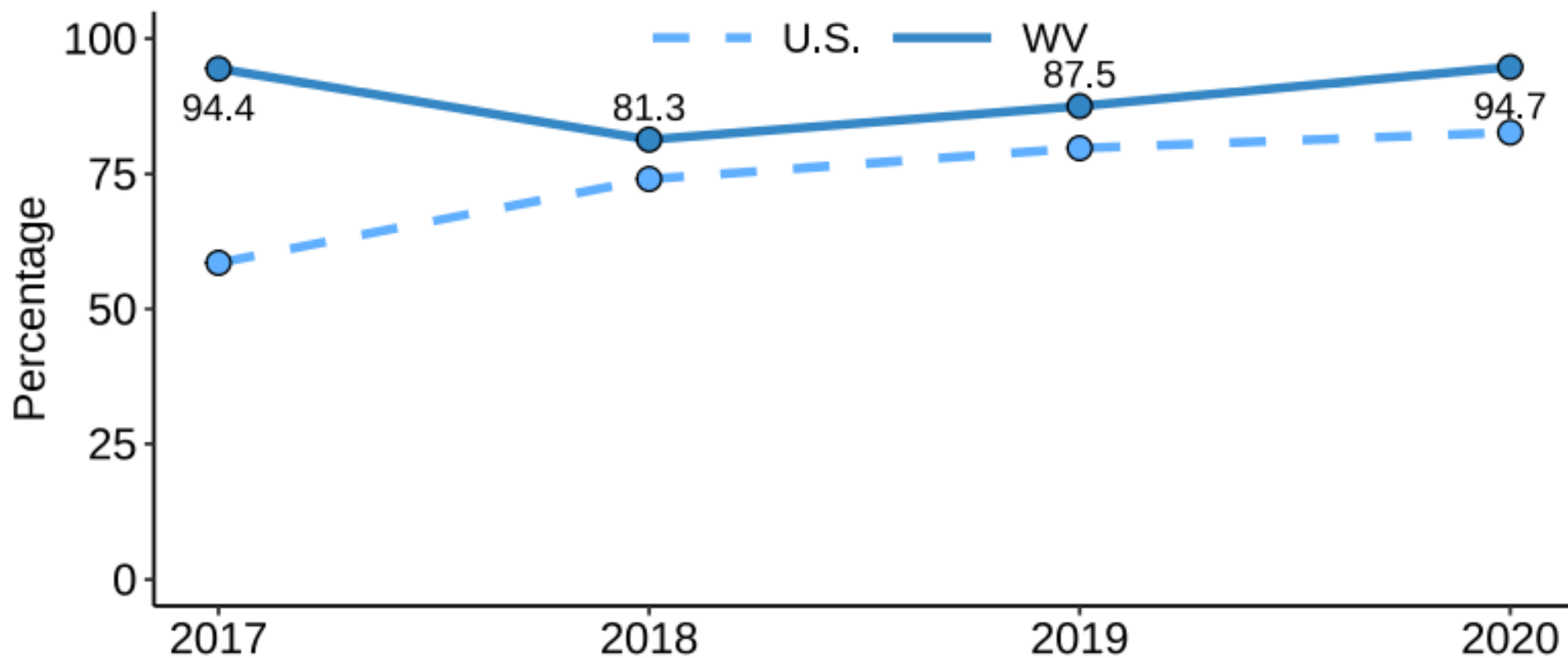


Table 3: Healthcare-Associated Infection Measures Results in West Virginia and All CAHs Nationally, 2020

| Measure | Description | WV CAHs (n=21) | | All CAHs (n=1,353) | |
|---------|---|----------------|---------|--------------------|-----|
| | | CAHs reporting | SIR {1} | CAHs reporting | SIR |
| HAI-1 | Central-line-associated bloodstream infections (CLABSI) | 15 | † | 1,037 | 0.9 |
| HAI-2 | Catheter-associated urinary tract infections (CAUTI) | 18 | 0.9 | 1,108 | 0.6 |
| HAI-3 | Surgical site infections from colon surgery (SSI:C) | 9 | 1.2 | 432 | 0.8 |
| HAI-4 | Surgical site infections from abdominal hysterectomy (SSI:H) | 9 | † | 414 | 1.7 |
| HAI-5 | Methicillin-resistant Staphylococcus Aureus (MRSA) infections | 15 | † | 714 | 0.6 |
| HAI-6 | Clostridium difficile (C.diff) intestinal infections | 14 | 1.4 | 805 | 0.7 |

Table 4: State Ranking of CAH Reporting Rates for Outpatient Quality Measures, 2020

| Rank | State | CAHs reporting | % of CAHs | Rank | State | CAHs reporting | % of CAHs |
|------|---------------|----------------|-----------|------|----------------|----------------|-----------|
| 1 | Michigan | 37 | 100.0 | 24 | Colorado | 28 | 87.5 |
| 1 | Georgia | 30 | 100.0 | 25 | Tennessee | 13 | 86.7 |
| 1 | Arkansas | 28 | 100.0 | | National | 1,171 | 86.5 |
| 1 | New Hampshire | 13 | 100.0 | 26 | Montana | 42 | 85.7 |
| 1 | Hawaii | 9 | 100.0 | 27 | Oklahoma | 34 | 85.0 |
| 1 | Virginia | 7 | 100.0 | 27 | North Carolina | 17 | 85.0 |
| 1 | Massachusetts | 3 | 100.0 | 29 | Oregon | 21 | 84.0 |
| 8 | Nebraska | 62 | 96.9 | 30 | Washington | 32 | 82.1 |
| 9 | Wisconsin | 56 | 96.6 | 30 | Kentucky | 23 | 82.1 |
| 10 | Idaho | 26 | 96.3 | 32 | Wyoming | 13 | 81.2 |
| 11 | Minnesota | 74 | 96.1 | 33 | Alabama | 4 | 80.0 |
| 12 | West Virginia | 20 | 95.2 | 34 | Iowa | 65 | 79.3 |
| 13 | Kansas | 78 | 95.1 | 35 | South Dakota | 30 | 78.9 |

Table 5: Outpatient Quality Measure Results in West Virginia and All CAHs Nationally, 2020



Significantly better than all CAHs nationally



Significantly worse than all CAHs nationally

| Measure | Description | WV CAHs (n=21) | | All CAHs (n=1,353) | | Benchmark (%) |
|---------|--|----------------|-------------------|--------------------|---------------|---------------|
| | | CAHs reporting | % of patients {1} | CAHs reporting | % of patients | |
| OP-2 | Fibrinolytic therapy received within 30 minutes | 17 | 51.3 | 958 | 48.4 | 100.0 |
| OP-22 | Patients left without being seen (lower is better) | 9 | 0.8 | 797 | 0.9 | 0.0 |

Table 8: State Ranking of CAH Reporting Rates for HCAHPS Quality Measures, 2020

| Rank | State | CAHs reporting | % of CAHs | Rank | State | CAHs reporting | % of CAHs |
|------|---------------|----------------|-----------|------|----------------|----------------|-----------|
| 1 | Illinois | 51 | 100.0 | 24 | Nevada | 12 | 92.3 |
| 1 | South Dakota | 38 | 100.0 | 25 | Minnesota | 71 | 92.2 |
| 1 | West Virginia | 21 | 100.0 | 26 | North Dakota | 33 | 91.7 |
| 1 | Maine | 16 | 100.0 | 27 | Oklahoma | 36 | 90.0 |
| 1 | New Hampshire | 13 | 100.0 | 27 | North Carolina | 18 | 90.0 |
| 1 | Utah | 13 | 100.0 | | National | 1,215 | 89.8 |
| 1 | New Mexico | 11 | 100.0 | 29 | Michigan | 33 | 89.2 |
| 1 | Vermont | 8 | 100.0 | 30 | Missouri | 31 | 88.6 |

Table 9: HCAHPS Results for CAHs in West Virginia and All CAHs Nationally, 2020



Significantly better than all CAHs nationally



Significantly worse than all CAHs nationally

| HCAHPS Measure | Percentage of patients that gave the highest level of response (e.g., “always”) | | |
|--|---|-----------------------|------------------|
| | WV CAHs (n=21) | All CAHs (n=1,353) | Benchmark (%) |
| CAHs Reporting | n=21 | n=1,215 | |
| Nurses always communicated well | 84.1 | 84.0 | 87.4 |
| Doctors always communicated well | 84.7 | 84.6 | 88.1 |
| Patients always received help as soon as wanted | 74.6 | 75.0 | 81.1 |
| Staff always explained medications before giving them to patients | 69.3 | 67.1 | 74.8 |
| Staff always provided information about what to do during recovery at home | 87.4 | 88.6 | 92.2 |
| Patients strongly understood their care when they left the hospital | 53.3 | 55.7 | 63.3 |
| Patient’s room and bathroom were always clean | 81.5 | 78.5 | 79.6 |
| Area around patient’s room was always quiet at night | 65.9 | 67.9 | 79.6 |
| Patient gave a rating 9 or 10 [high] on a 1-10 scale | 74.6 | 77.9 | 85.7 |
| Patient would definitely recommend the hospital to friends and family | 74.1 | 76.1 | NA |

Table 11: EDTC Results for CAHs in West Virginia and All CAHs Nationally, 2020



Significantly better than all CAHs nationally



Significantly worse than all CAHs nationally

| EDTC Measure | Average Percentage | | |
|---|---------------------------|--------------------|---------------|
| | West Virginia CAHs (n=21) | All CAHs (n=1,353) | Benchmark (%) |
| CAHs Reporting | n=21 | n=1,245 | |
| EDTC-All: Composite | 97.5 | 90.2 | 100.0 |
| Home Medications | 99.2 | 95.2 | 100.0 |
| Allergies and/or Reactions | 99.3 | 96.5 | 100.0 |
| Medications Administered in ED | 99.4 | 96.7 | 100.0 |
| ED Provider Note | 99.5 | 94.9 | 100.0 |
| Mental Status/Orientation Assessment | 98.6 | 95.9 | 100.0 |
| Reason for Transfer and/or Plan of Care | 99.3 | 97.1 | 100.0 |
| Tests and/or Procedures Performed | 99.5 | 96.9 | 100.0 |
| Tests and/or Procedures Results | 99.5 | 96.2 | 100.0 |

Quality & Patient Safety Fellowship

Will start in January 2022

Each facility can register
2 people

Dates to follow soon

Barb's contact info

- bdebaun@cynosurehealth.org
- 415-823-7616 (cell)

Meeting Schedule (tentative)

- March 10, 2022 (in-person)
- June 1, 2022 (30-minute virtual)
- August 25, 2022 (in-person)

