

WVHA Site Visit Draft January 2020

HIPAA in the Electronic Age

Most organizations are confident that HIPAA is well understood and carefully followed by all staff. However, the reality of accessibility of electronic devices and participation in Social Media has blurred the lines that used to separate private lives from public lives. This presentation will discuss how social media and electronic devices threaten HIPAA and put hospitals at risk of fines and public exposure

Chargemaster 101

The facility chargemaster controls the flow of departmental revenue to respective payors. Common chargemaster errors drive reimbursement and compliance issues errors that ultimately impact the profitability, reputation and customer service perceptions of performing departments. Many department leaders have little or no understanding of the chargemaster data elements, or the importance of proper CDM structure to reimbursement and compliance. Departmental Business Managers and coders must have a roll in chargemaster creation, maintenance, audits and updates to ensure a complete compliant billing practice. This presentation provides a step by step explanation of chargemaster elements, and the impact of Chargemaster decisions on reimbursement. Common errors are identified and suggested proven audit methods provided to mitigate risk. Processes suggested allow for clear understanding throughout the revenue cycle of chargemaster elements ensuring that servicing departments, coding and the business office all share the same understanding of the complex choices required in the chargemaster.

Copy and Paste: Provider Documentation

This presentation reviews the requirements for acceptable provider documentation, the risks inherent to voice recognition software and the pitfalls of cloning documentation. Provider responsibility and potential risk is detailed, and examples provided to illustrate opportunities for coder queries to provide education and reduce errors

Evaluation and Management Coding

Evaluation and Management services remain among the most highly audited services for government and commercial payors. Despite availability of 2 acceptable E/M level criteria, interpretation is subjective. This presentation examines the guidelines currently available for office, hospital and Nursing Home visits and tips to establish accurate codes. We will also review changes effective 2021.

RHC Billing

This presentation will review CMS RHC guidelines and billing requirements including billable and non-billable covered services as well as Part B services. The review will include examples of UB-04 and 1500 forms, including application of deductibles and coinsurance for services provided