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**CAH Swing Bed QAPI Project**  
**Outcome Management Qtr. 2 of 2021**  
**Option 1 & 2 Data Collection Forms**  
**(Zoom Meeting)**

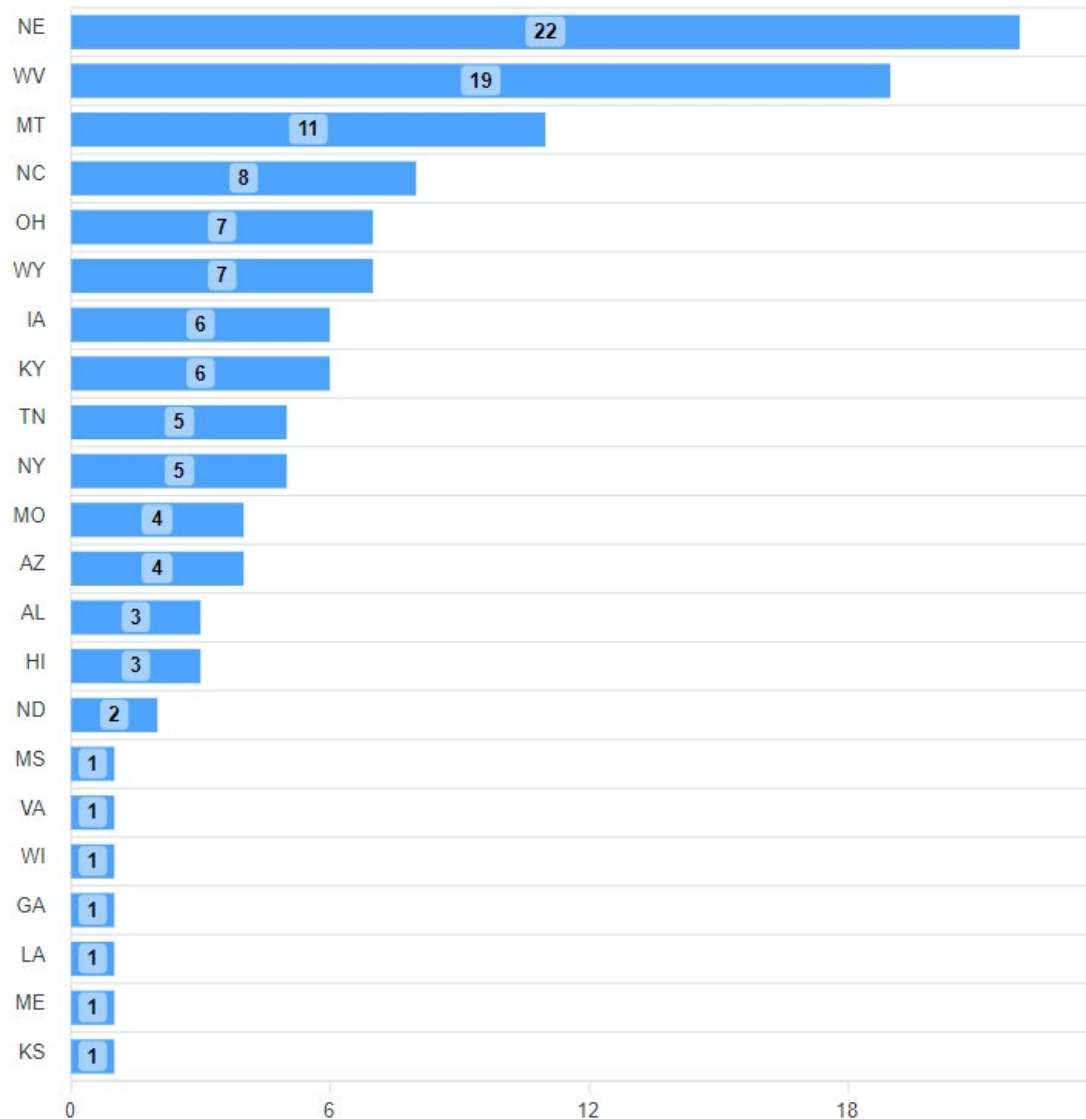
**August 3, 2021**



Mary Guyot Consulting  
207-650-5830 (cell/text)  
[maryguyotconsulting@gmail.com](mailto:maryguyotconsulting@gmail.com)

# 119 Hospitals Participating in Swing Bed PI/QI Project for Q2 2021 (Comparison Group Size)

Total number of hospitals with data entered for the time period



Source: Stroudwater Swing Bed  
Portal 4/1/2021 – 6/30/2021  
pulled on 7/21/2021

# WV Participating CAH Hospitals (Q2, 2021)

You ALL deserve a STAR



WV Participating CAHs (as of Q4 2020)	
Boone Memorial Hospital	2
Braxton Community Health Ctr - WVU	2
Broaddus Hospital - Davis Health	2
Grafton City Hospital	2
Grant Memorial Hospital	2
Hampshire Memorial Hospital	2
Jackson General Hospital - WVU Medicine	2
Jefferson Med. Ctr. - WVU Medicine	2
Minnie Hamilton Health System	2
Montgomery General Hospital	1
Pocahontas Memorial Hospital	2
Potomac Valley Hospital - WVU Medicine	2
Preston Memorial Hospital	2
Roane General Hospital	2
Sistersville General Hospital (MHS)	1
St Joseph's Hospital - WVU Medicine	2
Summersville Regional Medical Center (WVU Medicine)	2
War Memorial Hospital	2
Webster Memorial Hospital	2
Bath Community Hospital (VA)	1

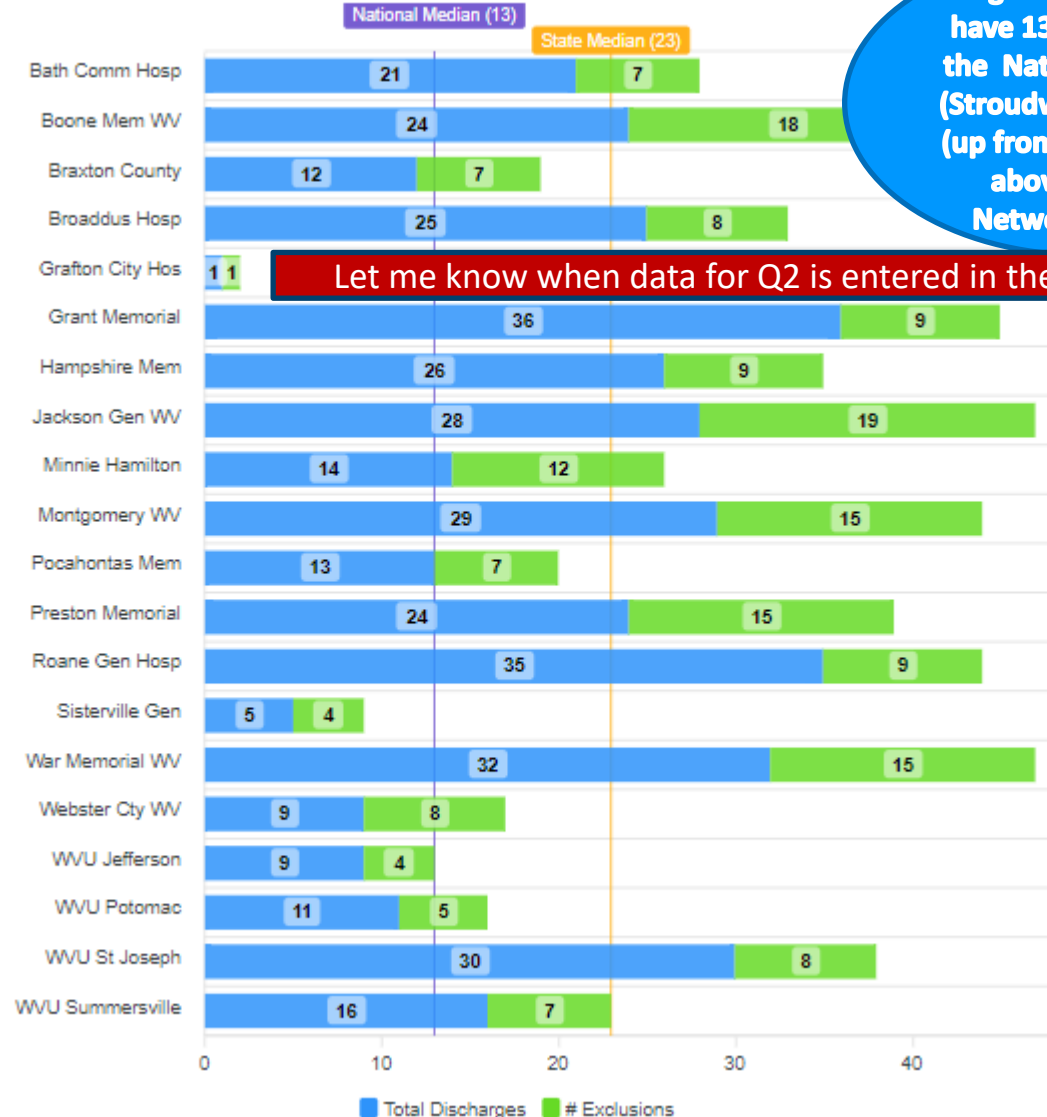
- 19 of 21 WV CAHs are still participating in the QAPI project and Bath from VA is still with us
- Montgomery, **Sistersville** and Bath are the 3 hospitals still using Option 1 for data reporting. May want to consider changing to Option 2 effective 7/1/21 since you had paper form only for July – would be easy to add the extra questions – this would allow you to the 5 Key Performance Report for the Choice letter. Let me know if interested and/or if you want to discuss further offline.
- **Please** notify me when you have changes (name, title, email, key contact, those access to portal) so that you all can be on the email list.
- **Contact Paula** ([pknowlton@stroudwster.com](mailto:pknowlton@stroudwster.com)) if you have a change in those with Portal access. Must have signed in with her.
- Thank you all for those who were able to join the **Stroudwater webinar last week**. Let me know if you did not get the recording

# Discharges and Exclusions

Total number of patients discharged from swing bed for time period being looked at

Note: the blue # is the Total number of patients discharged and the green is the # from the total that were excluded from the Self-Care & Mobility calculations

Total number of discharges (# in blue) which includes the number of exclusions (green)



Again this qtr. we have 13 CAHs above the National Median (Stroudwater) and 11 (up from 10) are at or above the WV Network Median

Let me know when data for Q2 is entered in the portal

Exclusions to be discussed later

Source: Stroudwater Swing Bed Portal 4/1/2021 – 6/30/2021 pulled on 7/21/2021

# Total Swing Bed Discharges (Q2, 2020 to Q2, 2021)

- ❑ A decrease of 0.5% in Q2, 2021 vs Q1 for all CAHs with data in both qtrs.
- ❑ Good to compare yourself with same qtr the previous year – external forces are more alike (for instance you would not want to compare Jan (flu season) with July).
- ❑ 10 CAHs increased utilization in Q2 vs Q1 2021 and 9 CAHs increased in Q2, 2021 vs Q2, 2020!
- ❑ **Jefferson** – why the fluctuation downward again? Busy Acute?
- ❑ Same for **Pocahontas & Potomac**
- ❑ **St Joseph** – what do you attribute the increase to?
- ❑ **Summersville** - ?? Decrease over last 3 qtrs.

# of D/Cs by Qtr. for past 5 quarters	Q2, 2020	Q3, 2020	Q4, 2020	Q1, 2021	Q2, 2021
Boone Memorial Hospital	21	19	22	17	24
Braxton Community Health Ctr - WVU	No data	No data	18	10	12
Broaddus Hospital - Davis Health	16	29	27	24	25
Grafton City Hospital	15	19	36	10	No Data
Grant Memorial Hospital	39	39	62	46	36
Hampshire Memorial Hospital	27	12	24	24	26
Jackson General Hospital - WVU Medicine	19	No data	53	34	28
Jefferson Med. Ctr. - WVU Medicine	20	14	8	2	9
Minnie Hamilton Health System	14	14	13	15	14
Montgomery General Hospital	19	44	28	33	29
Pocahontas Memorial Hospital	22	12	21	16	13
Potomac Valley Hospital - WVU Medicine	21	19	16	10	11
Preston Memorial Hospital	No data	No data	31	30	24
Roane General Hospital	22	29	20	36	35
Sistersville General Hospital (MHS)	2	7	4	3	5
St Joseph's Hospital - WVU Medicine	19	22	20	24	30
Summersville Regional Medical Center (WVU Medicine)	No data	No data	28	21	16
War Memorial Hospital	31	25	35	36	32
Webster Memorial Hospital	No data	No data	??	4	9
Bath Community Hospital	No data	No data	21	12	21
Total for WV CAH Network Reporting Participants	307	304	487	403	391

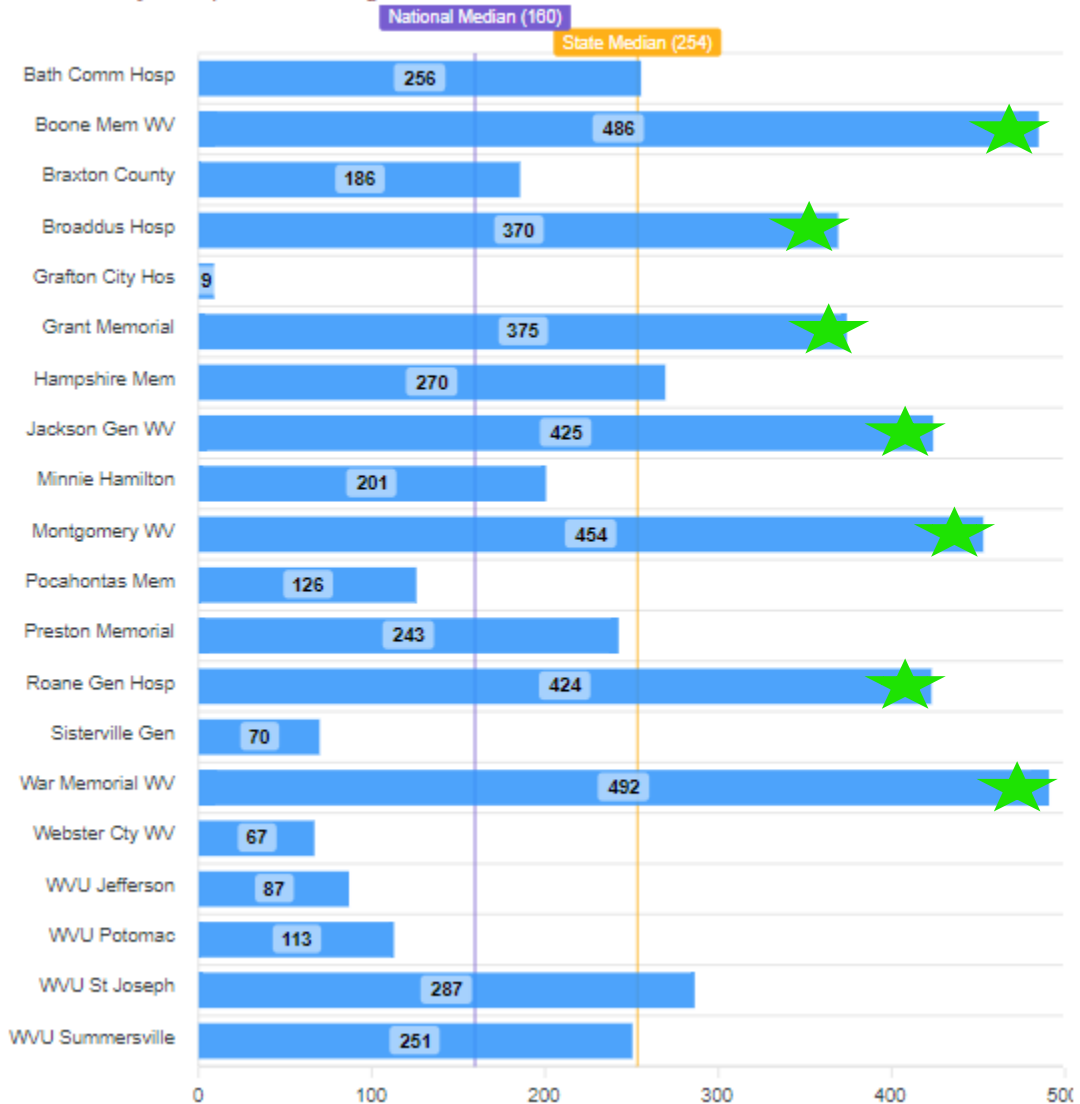
# SB Number of Days (Q2, 2021)

Total number of days with patients in swing bed

Total number of days patients in swing bed for time period

**14 CAHs are above the National Median of 160 days and 10 are at or above the WV State Median**

- A minimum goal for an ADC = 4
- Q2 = there are 91 days total
- 91 days x 4/day = 364 days (if per diem is \$1,100 = \$400,400 gross revenue!)
- WV Network has 7 CAHs close or well above that goal !!
- When paid per diem, the # of days, not admissions is what counts.



Source: Stroudwater Swing Bed Portal 4/1/2021 – 6/30/2021 pulled on 7/21/2021

# Total Swing Bed Days (Q2, 2020 – Q2, 2021)

- ❑ A decrease of 6.5% in Q2, 2021 vs Q1 for all CAHs with data in both qtrs.
- ❑ Q2, 2021 vs Q2, 2020 saw an increase of days by 5.7% for all CAHs with data in both qtrs.
- ❑ 12 CAHs increased utilization of days in Q2, 2021 vs the earliest qtr. they had data for !
- ❑ Boone – what do you attribute the increase of days by 222 in Q2 vs Q1, 2021
- ❑ Bath – increase in days by 109 in Q2 vs Q1, 2021 – what do you attribute this to?

# of SB Days by Qtr. for past 5 quarters	Q2, 2020	Q3, 2020	Q4, 2020	Q1, 2021	Q2, 2021
Boone Memorial Hospital	354	424	321	264	486
Braxton Community Health Ctr - WVU	No data	No data	130	136	186
Broadus Hospital - Davis Health	209	401	287	484	370
Grafton City Hospital	253	589	280	109	No data
Grant Memorial Hospital	382	419	502	427	375
Hampshire Memorial Hospital	240	118	331	333	270
Jackson General Hospital - WVU Medicine	199	??	454	603	425
Jefferson Med. Ctr. - WVU Medicine	152	127	27	28	87
Minnie Hamilton Health System	200	286	136	165	201
Montgomery General Hospital	499	603	594	673	454
Pocahontas Memorial Hospital	248	212	231	148	126
Potomac Valley Hospital - WVU Medicine	265	181	251	86	113
Preston Memorial Hospital	No data	No data	399	262	243
Roane General Hospital	263	545	326	604	424
Sistersville General Hospital (MHS)	17	51	31	12	70
St Joseph's Hospital - WVU Medicine	247	274	181	279	287
Summersville Regional Medical Center (WVU Medicine)	No data	No data	285	245	251
War Memorial Hospital	404	471	471	616	492
Webster Memorial Hospital	No data	No data	No data	33	67
Bath Community Hospital	No data	No data	228	147	256
<b>Total for WV CAH Network Reporting Participants</b>	<b>3932</b>	<b>4701</b>	<b>5465</b>	<b>5654</b>	<b>5183</b>

- Financially very good for the network as a whole – if your per diem is \$1,100/day average for WV x 24935 days over the last 5 qtrs. = \$27,428,500 gross revenue
- Hope you track your gross revenue for motivation to increase your utilization and celebrate with the staff when meeting goals

# Average Daily Census (Q2, 2021)

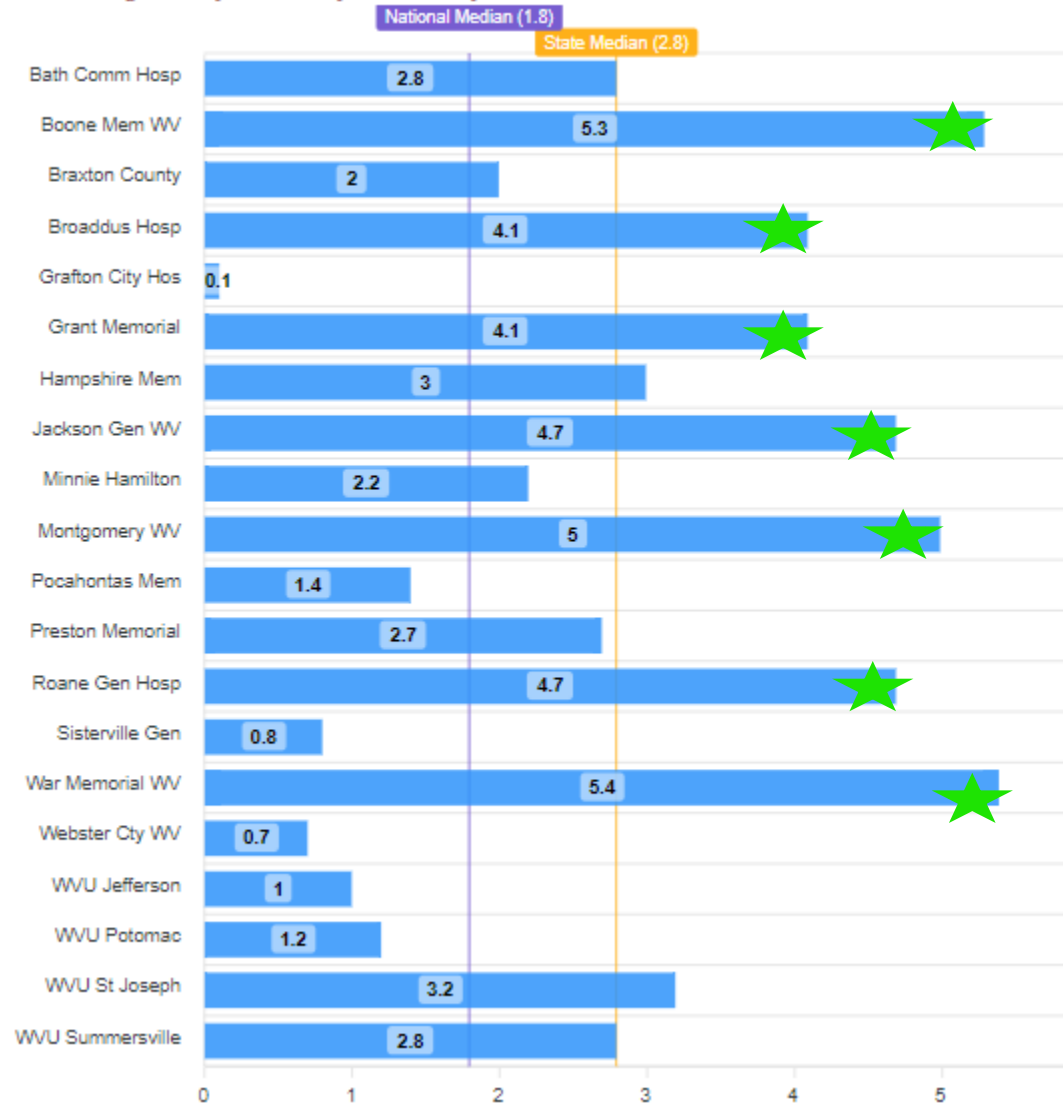
Total swing bed days divided by calendar days in period

14 CAHs are at or above the Stroudwater National Median ADC of 1.8 and 11 are at or above the WV State Median of 2.8

7 CAHs are above the goal of a minimum ADC of 4


Just imagine if all 20 CAHs in the WV Network had an ADC of 4 in Q2!!  
 364 calendar days x 4 ADC = 1,456 days x 20 CAHs = 29,120 SB days x \$1,100/day = \$32,032,000 gross revenue !!!!!

ADC is total swing bed days divided by calendar days







# Average Daily Census (ADC) (Q4, 2020 – Q2, 2021)

- This is a new report for now 3 qtrs.
- ADC nationally (USA) is reported at 4 with many more opportunities
- Stroudwater's project participating hospital is at a median ADC of 1.8 and at 2.8 for WV Network
- 11 CAHs saw an increase in their ADC 
- Let's continue working at this to end the calendar year on a high note.

- WV Network ADC was calculated by adding the ADC from all hospitals and dividing by the # of hospitals who had data.

ADC by Qtr. for past 2 quarters	Q4, 2020	Q1, 2021	Q2, 2021	
Boone Memorial Hospital	3.5	2.9	5.3	
Braxton Community Health Ctr - WVU	1.4	1.5	2	
Broaddus Hospital - Davis Health	3.1	5.4	4.1	
Grafton City Hospital	3	1.2	No data	
Grant Memorial Hospital	5.5	4.7	4.1	
Hampshire Memorial Hospital	3.6	3.7	3	
Jackson General Hospital - WVU Medicine	4.9	6.7	4.7	
Jefferson Med. Ctr. - WVU Medicine	0.3	0.3	1	
Minnie Hamilton Health System	1.5	1.8	2.2	
Montgomery General Hospital	6.5	7.5	5	
Pocahontas Memorial Hospital	2.5	1.6	1.4	
Potomac Valley Hospital - WVU Medicine	2.7	1	1.2	
Preston Memorial Hospital	4.3	2.9	2.7	
Roane General Hospital	3.5	6.7	4.4	
Sistersville General Hospital (MHS)	0.3	0.1	0.8	
St Joseph's Hospital - WVU Medicine	2	3.1	3.2	
Summersville Regional Medical Center (WVU Medicine)	3.1	2.7	2.8	
War Memorial Hospital	5.1	6.8	5.4	
Webster Memorial Hospital	No data	0.4	0.7	
Bath Community Hospital	2.5	1.6	2.8	
Total for WV CAH Network Reporting Participants	3.29	3.29	2.99	9

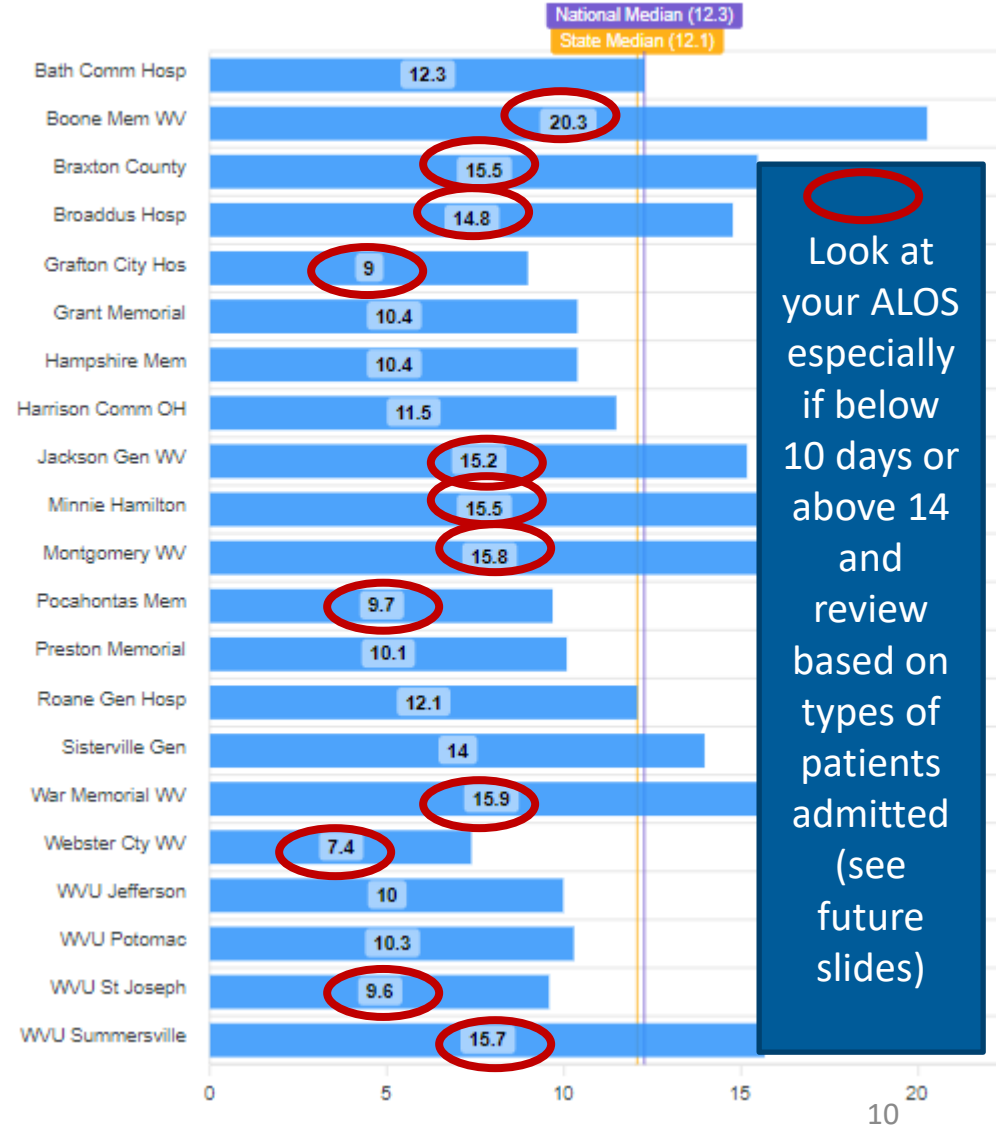
# Average Length of Stay (ALOS) (Q2, 2021)

LOS is calculated for each patient (discharge date – admission date) then is averaged for the ALOS

- The median LOS for WV is 12.1 and Stroudwater National is 12.3
- This has been pretty consistent for WV.
- National ALOS is 10-14 depending on the types of patients admitted

- The questions to ask of your programs are:
- Do we all feel comfortable that we are managing our days to have the most improvement within national average?
- Is the documentation there to support longer or shorter LOS
- Does our ALOS jive with the Clinical Programs we are admitting them to? Is the ITP team on the same page?
- Is our discharge date based on goals set within 3 days of admission?
- Does our LOS reflect the Self-Care and Mobility measure outcome?

LOS is calculated for each patient (discharge date - admission date) then is averaged for the ALOS



Look at your ALOS especially if below 10 days or above 14 and review based on types of patients admitted (see future slides)

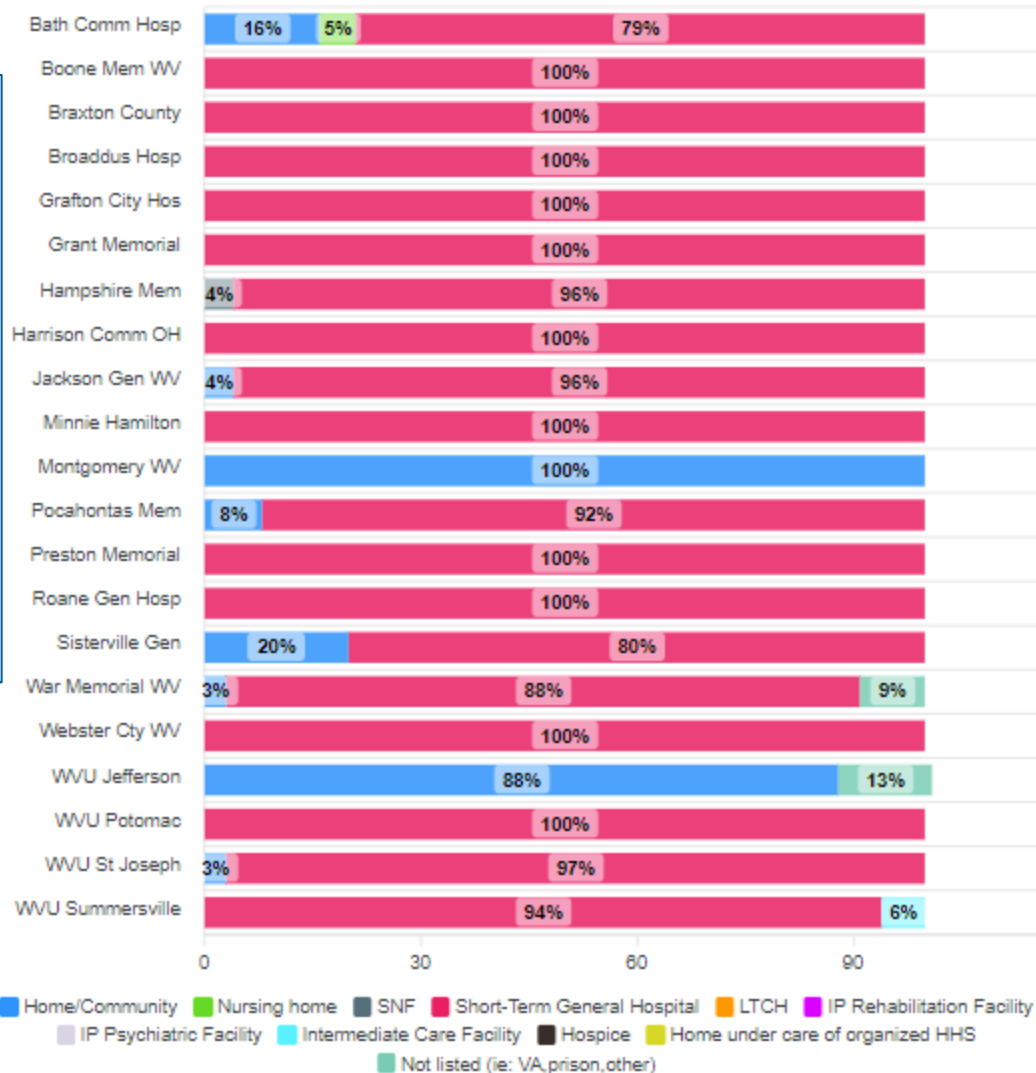
# Discharges by Entered From (Q2, 2021)

% of discharges by where they entered from (immediately before SB)

- Following hospitals to comment on
  - Bath (16% from community and 5% NH)
  - Hampshire (4% Psych)
  - Jackson (4% community)
  - Montgomery (100% community ???)
  - Pocahontas (8% community)
  - Sistersville (20% community)
  - War (3% community)
  - Jefferson (88% community & 13% other ???)
  - St Joseph (3% community)
  - Summerville (6% Intermediate Care??)
    - ID/DD ???

• Please make corrections this week if you had data entry errors – I want to pull a 4 qtr. SORH report. – Thank you

Percent of discharges by where they were admitted from immediately before their admission to swing bed



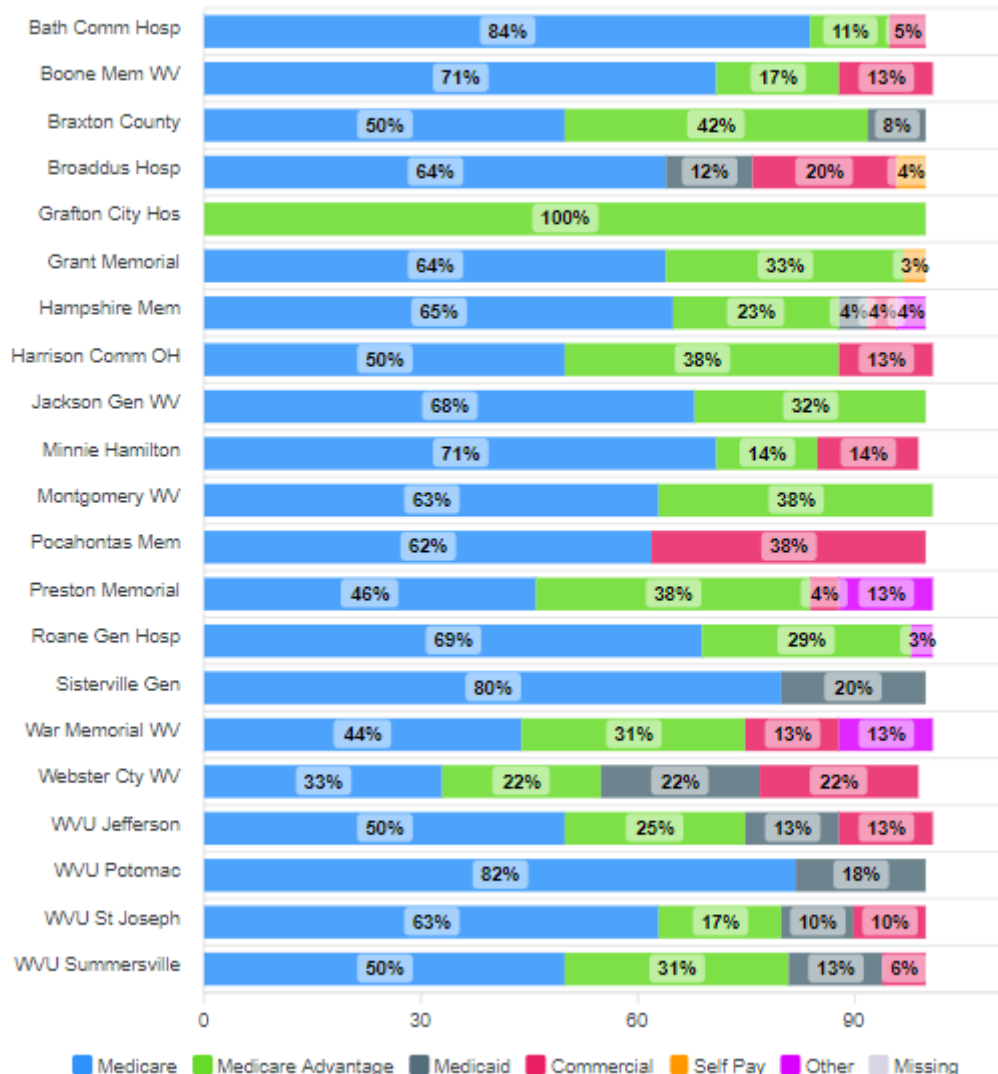
# Discharges by Primary Payor (Q2, 2021)



## % of discharges by the type of payor

- Generic Medicare continues to have highest %
- But Medicare Advantage continues to grow. All but Sistersville had MA
- Any update on your experience for pre-cert and continued stay approval with MA?
- 12 CAHs has commercial insurance payor – up from 7 in Q1. Any thing new to share? How did they pay? Cost-based or per diem? Easy or difficult to get approval?
- 8 CAHs were paid by Medicaid - still cost-based? How are they to work with?
- 3 CAHs paid by “Other” – all VA??

Percent of discharges by type of payor

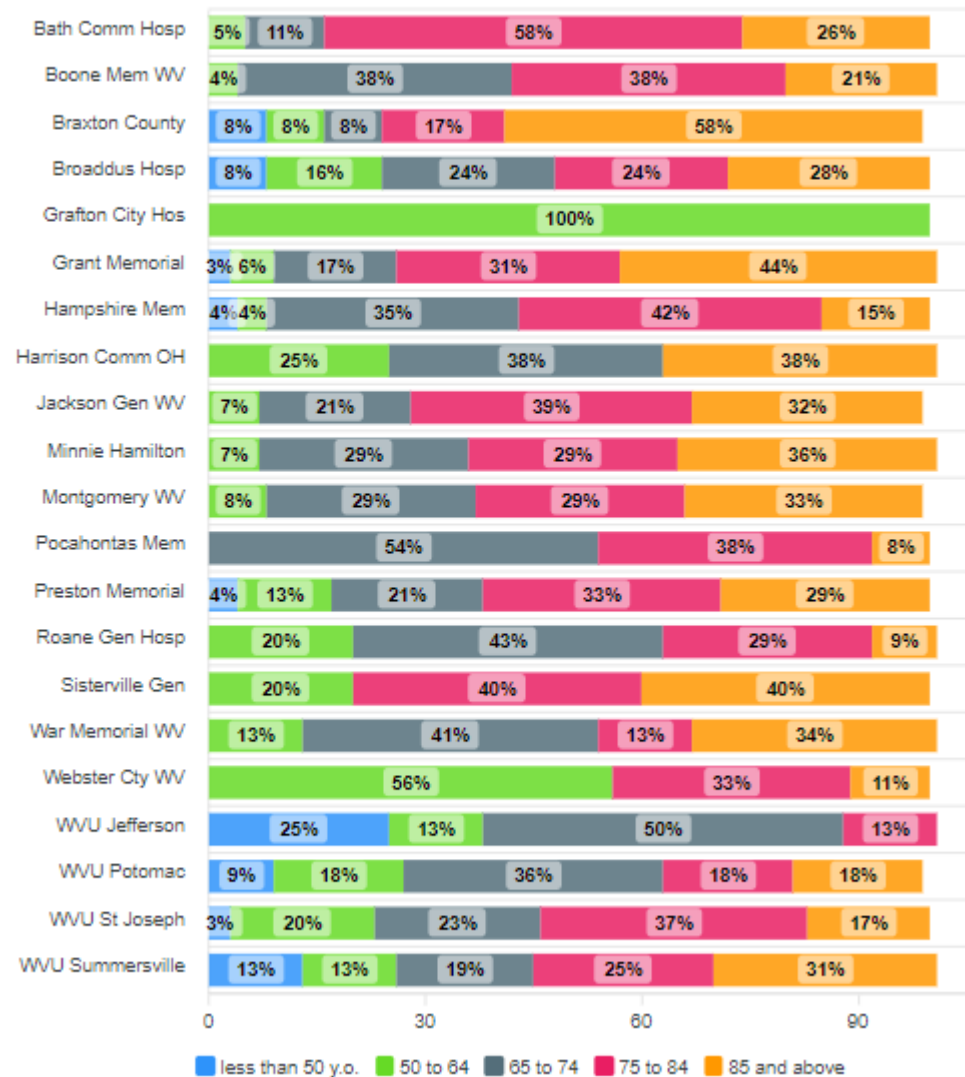


# Discharge by Age Group (Q2, 2021)

## % of discharges by age grouping

- 20 CAHs had patients less than 65 yrs. Old
- **Is that for real or do ages have to be corrected?** If corrections are required, please do so this week.

Percent of discharges by specific age group

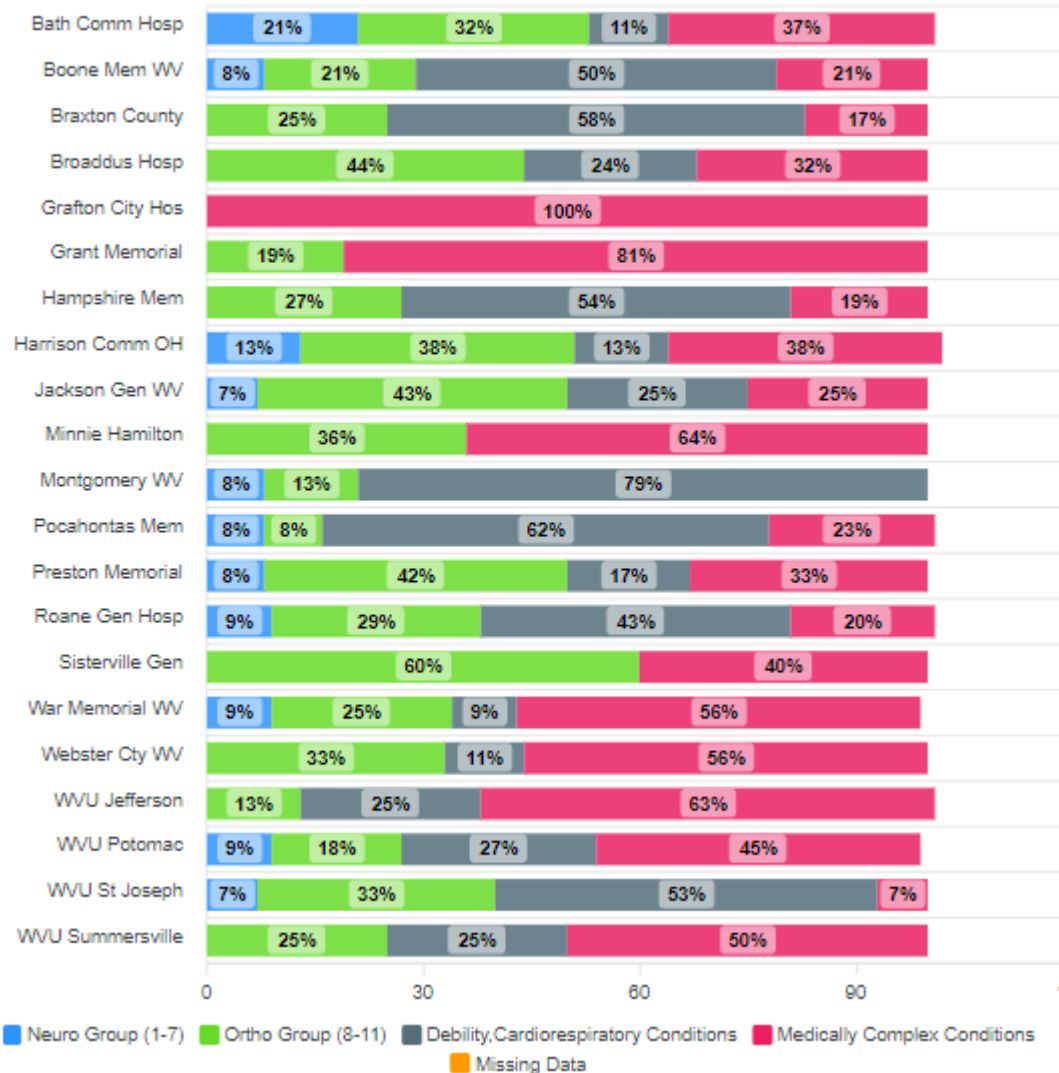


# Discharges by Primary Medical Condition (Q2, 2021)

## % of discharges by Primary Medical Condition Groups

- **CAHs with Ortho at 20% or above**. Went from 11 in Q1 to 15 CAHs in Q2 and the %s per hospitals are up.
- **?? Due to** surgery back in line and lower fear of staying as IP post Covid? Is the Delta Variant expected to impact you again?
- **Medically Complex** went up from 16 CAHs in Q1 to 20 in Q2 and **Debility** has decreased. For real or learning to code better?

Percent of discharges by Primary Medical Condition groups



# Medical Condition/Reason for Admission - Definition

- **Code 01, Stroke** = if the patient's primary medical condition category is due to stroke. Examples include ischemic stroke, subarachnoid hemorrhage, cerebral vascular accident (CVA), and other cerebrovascular disease.
- **Code 02, Non - Traumatic Brain Dysfunction** = if the patient's primary medical condition category is non-traumatic brain dysfunction. Examples include Alzheimer's disease, dementia with or without behavioral disturbance, malignant neoplasm of brain, and anoxic brain damage.
- **Code 03, Traumatic Brain Dysfunction** = if the patient's primary medical condition category is traumatic brain dysfunction. Examples include traumatic brain injury, severe concussion, and cerebral laceration and contusion.
- **Code 04, Non - Traumatic Spinal Cord Dysfunction** = if the patient's primary medical condition category is non-traumatic spinal cord injury. Examples include spondylosis with myelopathy, transverse myelitis, spinal cord lesion due to spinal stenosis, and spinal cord lesion due to dissection of aorta.
- **Code 05, Traumatic Spinal Cord Dysfunction** = if the patient's primary medical condition category is due to traumatic spinal cord dysfunction. Examples include paraplegia and quadriplegia following trauma.
- **Code 06, Progressive Neurological Conditions** = if the patient's primary medical condition category is a progressive neurological condition. Examples include multiple sclerosis and Parkinson's disease.

# Medical Condition/Reason for Admission - Definition

- **Code 07, Other Neurological Conditions** = if the patient's primary medical condition category is other neurological condition. Examples include cerebral palsy, polyneuropathy, and myasthenia gravis.
- **Code 08, Amputation** = if the patient's primary medical condition category is an amputation. An example is acquired absence of limb, toes
- **Code 09, Hip and Knee Replacement** = if the patient's primary medical condition category is due to a hip or knee replacement. An example is total knee replacement. If hip replacement is secondary to hip fracture, code as fracture.
- **Code 10, Fractures and Other Multiple Trauma**, if the patient's primary medical condition category is fractures and other multiple trauma. Examples include hip fracture, pelvic fracture, and fracture of tibia and fibula.
- **Code 11, Other Orthopedic Conditions** = if the patient's primary medical condition category is other orthopedic condition. An example is unspecified disorders of joint.
- **Code 12, Debility, Cardiorespiratory Conditions** = if the patient's primary medical condition category is debility or a cardiorespiratory condition. Examples include chronic obstructive pulmonary disease (COPD), asthma, and other malaise and fatigue.
- **Code 13, Medically Complex Conditions** = if the patient's primary medical condition category is a medically complex condition. Examples include diabetes, pneumonia, chronic kidney disease, open wounds, pressure ulcer/injury, infection, and disorders of fluid, electrolyte, and acid-base balance.

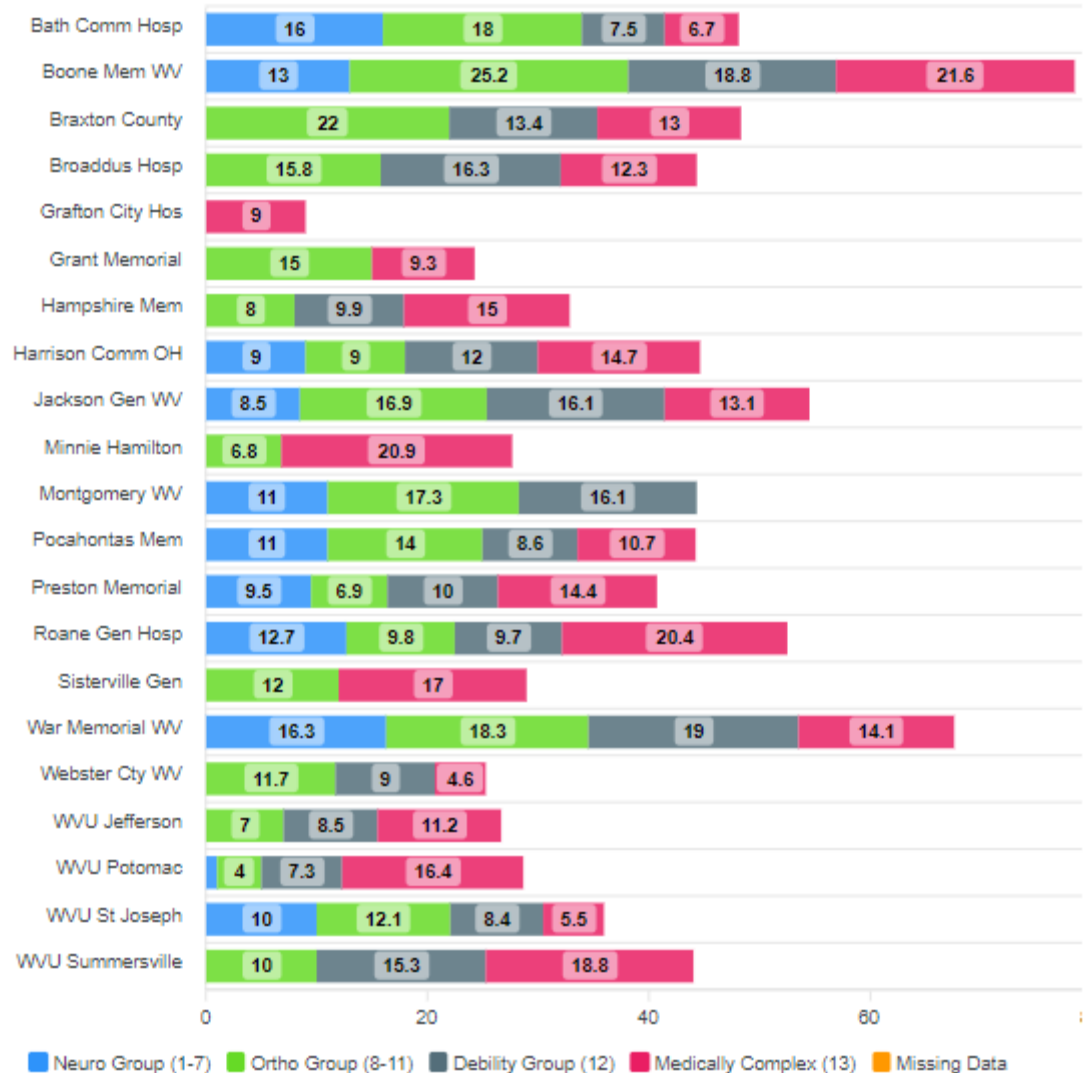


# ALOS by Primary Medical Condition (Q2, 2021)

LOS is calculated for each patient (discharge date - admission date) for each Primary Medical Condition and then is averaged for the ALOS

LOS is calculated for each patient (discharge date – admission date) for each Primary Medical Condition then is averaged for the ALOS

- **Provided for you** to compare your ALOS to others and **reach out** to others if you feel you have difficulty in certain groupings.
- For instance, Ortho is between 4 to 25.2 ALOS and Medically Complex has an ALOS of 4.8 to 21.6 !
- Again, what is important is that your documentation supports a team approach to LOS, and why the longer and shorter LOS.



# Discharges by Clinical Program (Q2, 2021)

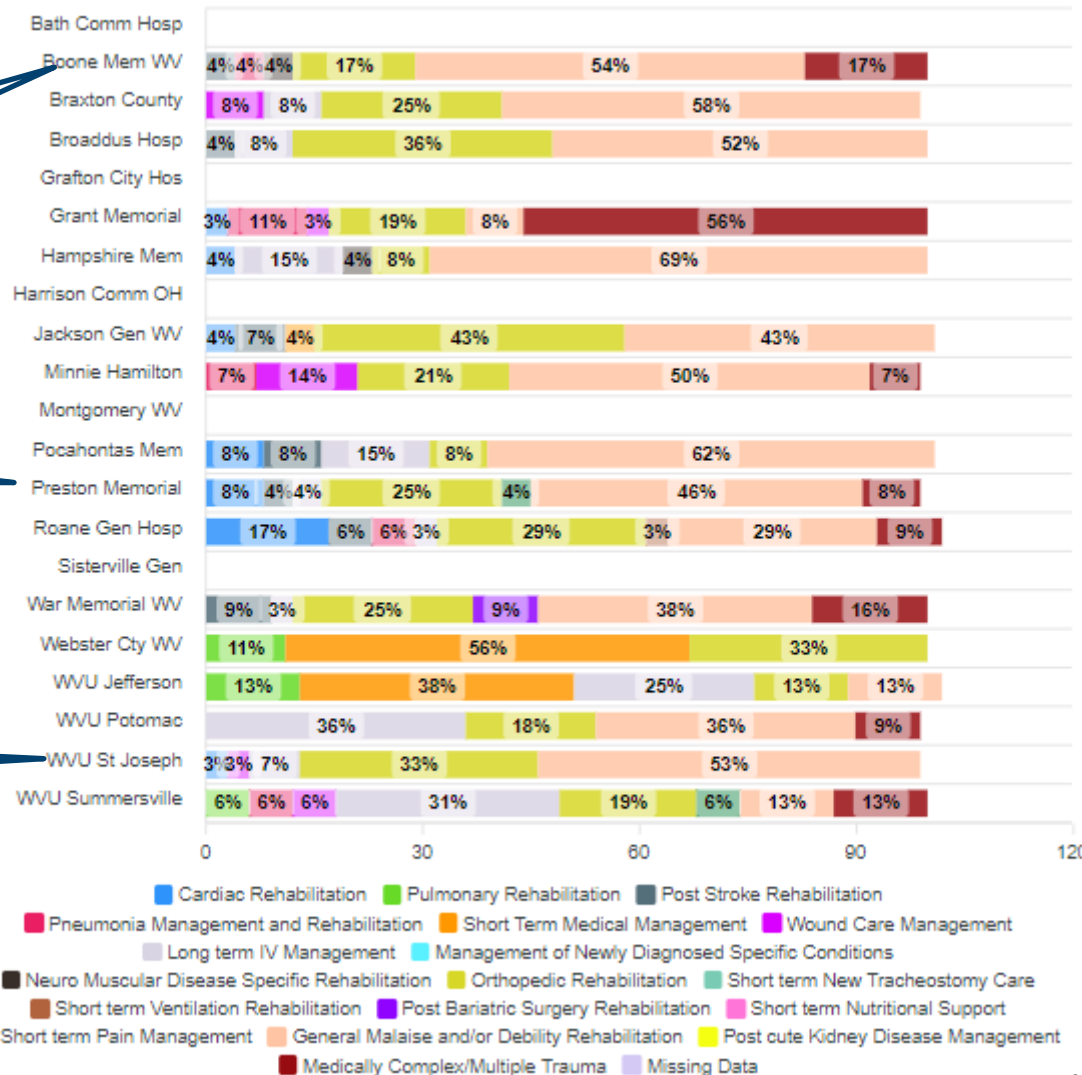
% of discharges by clinical program

Percent of discharges by specific clinical program

4% Post Stroke  
4% PN Mgmt  
4% Neuro Muscular

8% Cardiac Rehab  
4% Post Stroke  
4% Long Term IV

3% Cardia Rehab  
3% Wound Mgmt



Source: Stroudwater Swing Bed Portal 4/1/2021 – 6/30/2021 pulled on 7/21/2021

# Clinical Program Definition Cheat Sheet

Cardiac Rehab	Pulmonary Rehab	Post-Stroke Rehab	Pneumonia Management & Rehab	Short-Term Medical Management	Wound Care Management
<ul style="list-style-type: none"> <li>• Post- acute cardiac event such as MI,</li> <li>• Heart failure,</li> <li>• Intracoronary artery procedures, or</li> <li>• Cardiac surgical procedures such as coronary artery bypass and valve surgery</li> </ul>	<ul style="list-style-type: none"> <li>• COPD,</li> <li>• Emphysema, and</li> <li>• Chronic bronchitis.</li> <li>• May include BiPAP or CPAP as part of the treatment plan for acute exacerbation and/or learning to use these for home discharge.</li> </ul>	<ul style="list-style-type: none"> <li>• For residual impact of a stroke (mobility, ADLs, communication, cognitive and social skills) as well as</li> <li>• Determining the most appropriate discharge plan based on available community support</li> </ul>	<ul style="list-style-type: none"> <li>• Aimed at continuing the medical management initiated in acute care to prevent the high risk of <u>complication</u></li> <li>• Allows the patient time to regain strength and ensure a successful recovery as well as prevent an unforeseen relapse.</li> <li>• May include BiPAP or CPAP</li> </ul>	<ul style="list-style-type: none"> <li>• Usually consists of a 2 to 4-day extension of an acute</li> <li>• Provider needs more time for observation &amp; management to identify and evaluate the need for treatment modification or initiation of additional medical procedures.</li> <li>• Examples are new antiarrhythmic, blood thinner, disorders of fluid electrolyte and acid-base balance, etc)</li> </ul>	<ul style="list-style-type: none"> <li>• Post-surgical incision complication,</li> <li>• Nonhealing wound or</li> <li>• Pressure/venous ulcers/injury.</li> </ul>
Long-term IV Management	Management of Newly Diagnosed Specific Conditions	Neuro-Muscular Disease Specific Rehab	Orthopedic Rehab	Short-Term New Tracheostomy Care	Short-Term Ventilation Rehab
<ul style="list-style-type: none"> <li>• IV therapy (such as long-term course of antibiotic via catheter or</li> <li>• PICC Line and IV port) for the patient requiring such on an IP basis due to their personal situation not being conducive to a safe return home.</li> </ul>	<ul style="list-style-type: none"> <li>• To provide education towards self-management of a newly diagnosed condition such as:               <ul style="list-style-type: none"> <li>○ Newly diagnosed diabetes or</li> <li>○ New ostomy</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• For newly diagnosed or worsening neuro-muscular diseases such as:               <ul style="list-style-type: none"> <li>○ Parkinson or</li> <li>○ Multiple Sclerosis.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Post major joint replacement,</li> <li>• Major fractures,</li> <li>• Major joint disorders, and</li> <li>• Post-amputation rehab.</li> </ul>	<ul style="list-style-type: none"> <li>• Temporary trach care management (for instance while patient is awaiting neck surgery) or</li> <li>• Care of the permanent trach to teach the patient/family on self-care with goal of a discharge to a lesser level of care.</li> </ul>	<ul style="list-style-type: none"> <li>• Weaning program from a tracheostomy or a ventilator (may include non-invasive ventilator weaning).</li> <li>• May also consist of a program to teach patient/family with planned vent-care at home for the ventilator-dependent patient (invasive or non-invasive).</li> </ul>

# Clinical Program Definition Cheat Sheet (cont')



Post Bariatric Surgery Rehab	Short-Term Nutritional Support	Short-Term Pain Management	General Malaise and/or Debility Rehab	Post-Acute Kidney Disease Management	Medically Complex/Multiple Trauma
<ul style="list-style-type: none"> <li>Physical rehab program to strengthen the heart &amp; lungs hence improving circulation, reducing the risk of blood clots, promoting wound healing and improving bowel function as well as maximizing ADLs and further education on optimal nutrition.</li> </ul>	<ul style="list-style-type: none"> <li>Via TPN (may be up to 6-8 weeks) or</li> <li>Via a tube feeding that addresses specific reversible feeding problems at which point they may be weaned from or it consists of working with the patient/family to learn on managing their tube feeding at home once discharged.</li> </ul>	<ul style="list-style-type: none"> <li>Short-term (1-2 weeks) end-of life pain management or</li> <li>Post-acute patient where the provider is attempting to find the right level of pain relief while working with therapy on decreasing physical pain.</li> </ul>	<ul style="list-style-type: none"> <li>Specific needs with mobility and ADLs due to debility post long illness of any type or longer acute hospitalization with the goal to return home.</li> </ul>	<ul style="list-style-type: none"> <li>Rehabilitation after an acute renal episode which required acute hospitalization to recover physical strength, continue to receive kidney disease management, and to learn how to manage their disease.</li> <li>May also include peritoneal dialysis on the unit or community hemodialysis.</li> </ul>	<ul style="list-style-type: none"> <li>Extended medical care due to more complex systems issues such as slow to resolve pneumothorax,</li> <li>Post-acute care of the patient with liver failure,</li> <li>Post-accident with multiple trauma etc while regaining or maintaining physical conditioning.</li> <li>These patients are more complex</li> </ul>

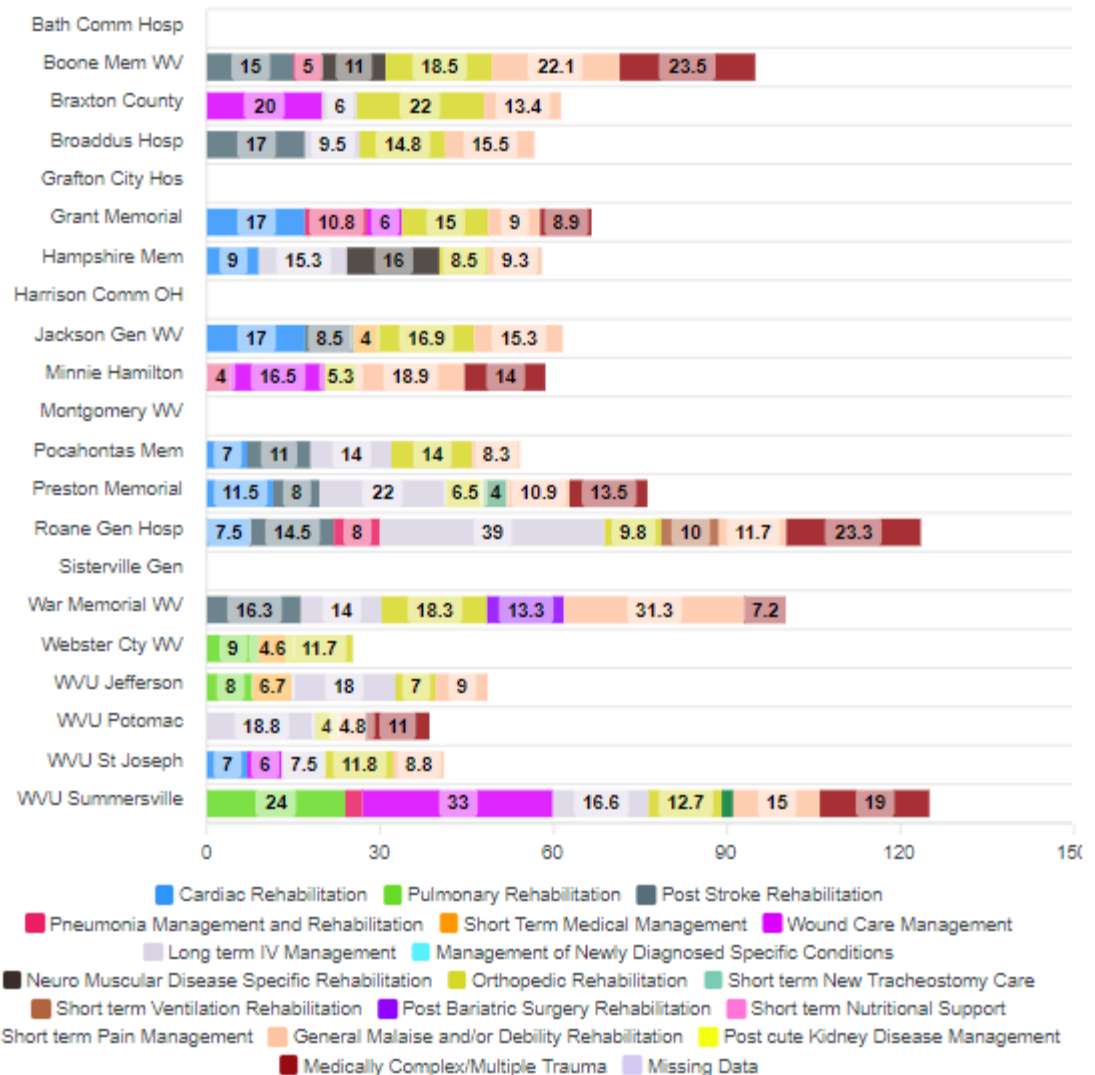
- There are 18 potential Clinical programs for SB/SNF.
- **Roane & Summersville** hospitals have the most programs (8) with **Preston** at 7
- On the other hand, Webster only has 3 programs and Braxton, Broadus & Potomac at 4
- 12 CAHs are at 5 or 6 programs
- Having a good **understanding of potential Clinical Programs** is a must:
  - to be better able to describe the types of patients you can or want to accept in your program,
  - To develop more programs and better meet the service area residents' needs
  - to promote your program (part of your marketing plan)
  - to increase utilization
- **Any of you have met with leadership to discuss what needs to happen to increase what we offer?**

# ALOS by Clinical Program (Q2, 2021)

LOS is calculated for each patient (discharge date - admission date) for each specific Clinical Program and then is averaged for the ALOS

- Principles for analysis are the same as assessing your ALOS for the admissions based on Primary Condition grouping.

LOS is calculated for each patient (discharge date - admission date) for each specific Clinical Program and then is averaged for the ALOS



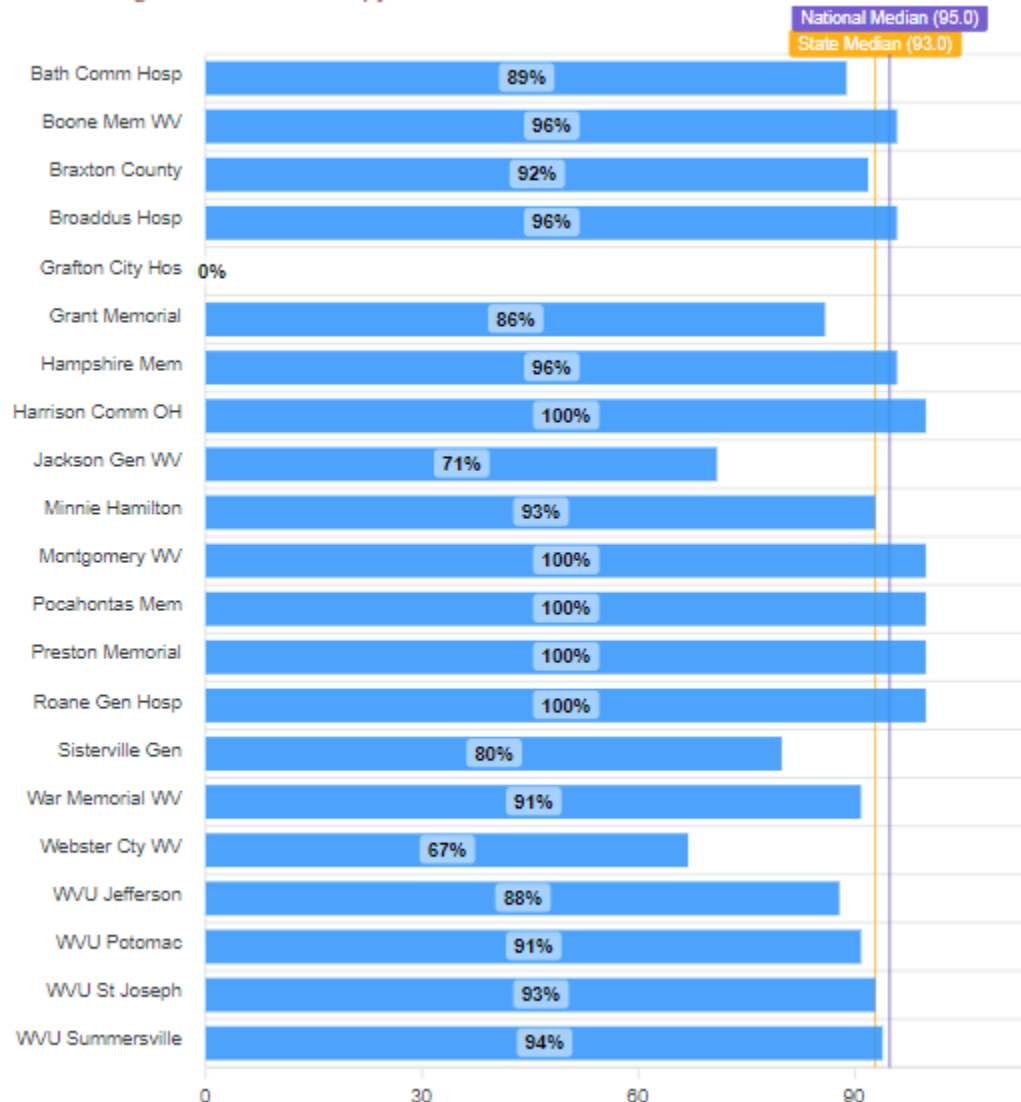
# Discharges by Therapy Received (Q2, 2021)

% of total discharges that received therapy

## Food for Thought

- Do you all feel comfortable that all patients had skill therapy needs?
- And if so, does documentation support it?
- If the MAC questioned you on the therapy cost, would we be able to support this?
- Is nursing staff trained in maintaining or improving functional status when the functional need is not a therapy skill need?
- Are we mostly only admitting patients who need therapy? Are there medical patients with skilled nursing therapy that we could add to those we serve?

Percent of discharges that received therapy

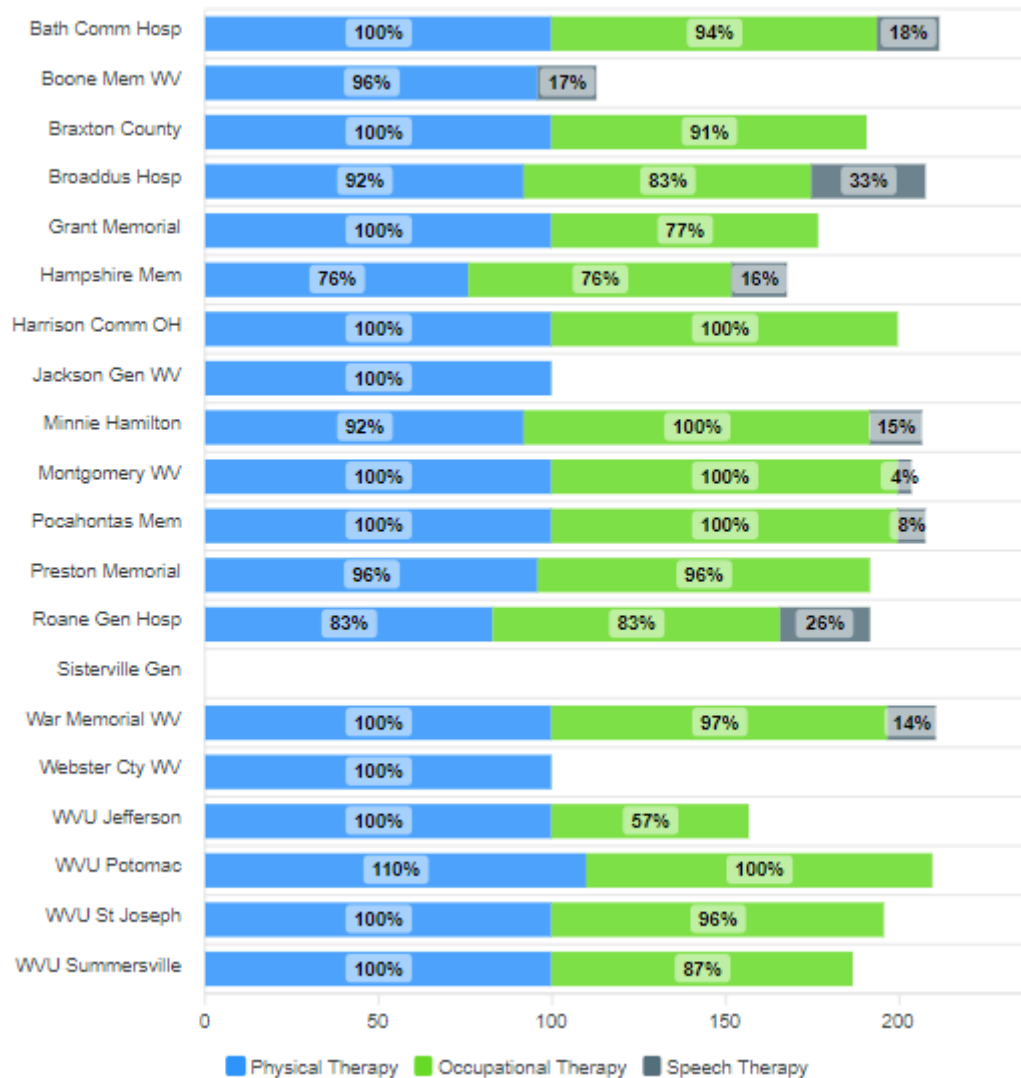


# Discharges by Type of Therapy Received (Q2, 2021)

## % of discharges that received therapy by type of therapy

- **PT** is provided from 76% to 100%
- **OT** is provided from 57% to 100% except for Boone, Jackson & Webster who offered no OT
- Do you all feel comfortable that all patients had **skill therapy needs for both PT & OT disciplines?** - And if so, does documentation support it?
- **Is this amount of PT and OT reflected in self-care and mobility improvement?**
- 9 of the CAHs had some **SLP** - ?? Type?
- Others - Limited in availability or not admitting patients with SLP needs?
- **Sistersville** – no therapy??

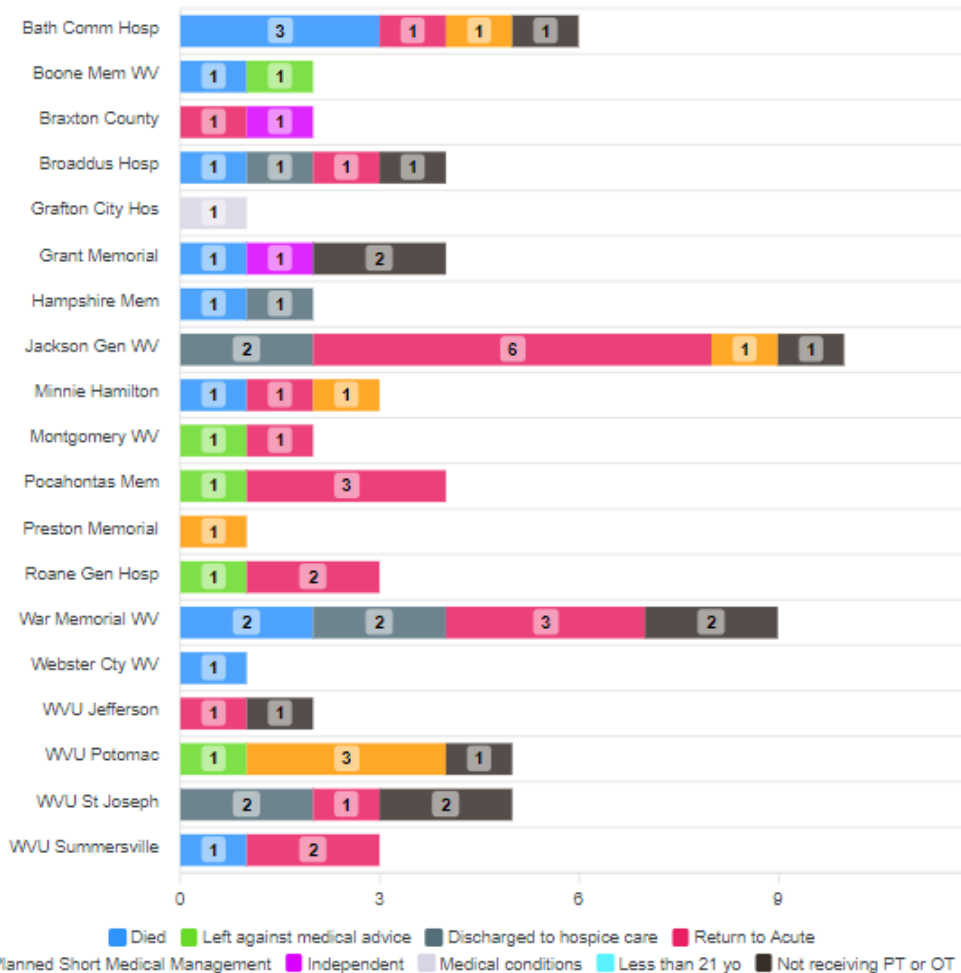
Percent of discharges that received therapy by type of therapy



# Exclusions (Q2, 2021)

- **9 CAHs** had 1 to 3 deaths - ?? **Expected**
- **5 CAHs** had a patient who **LAMA?** Could this have been prevented?
- **12 CAHs** had 1 to 6 **return to acute!!** **Jackson** – what conditions do you return them to acute?
- **5 CAHs** D/C to **Hospice** – were they identified as needing hospice once in SB?
- **5 CAHs** with **planned 3 days or less** stay – please share examples
- **2 functionally independent** on admission – did they meet IP skilled needs?
- **8 CAHs** from 1 to 3 **not receiving PT or OT**
- **Grafton** – Medical condition for Exclusion = coma/persistent vegetative state; complete tetraplegia; locked-in syndrome; severe anoxic brain damage, cerebral edema, or compression of brain

Exclusions are an aspect of all measures except for the Self-Care & Mobility Performance measures where certain patients are excluded.  
 Medical Conditions: coma/persistent vegetative state; complete tetraplegia; locked-in syndrome; severe anoxic brain damage, cerebral edema, or compression of brain.  
 Planned Short Medical Management: stay less than 3 days



Source: Stroudwater Swing Bed Portal 4/1/2021 – 6/30/2021 pulled on 7/21/2021



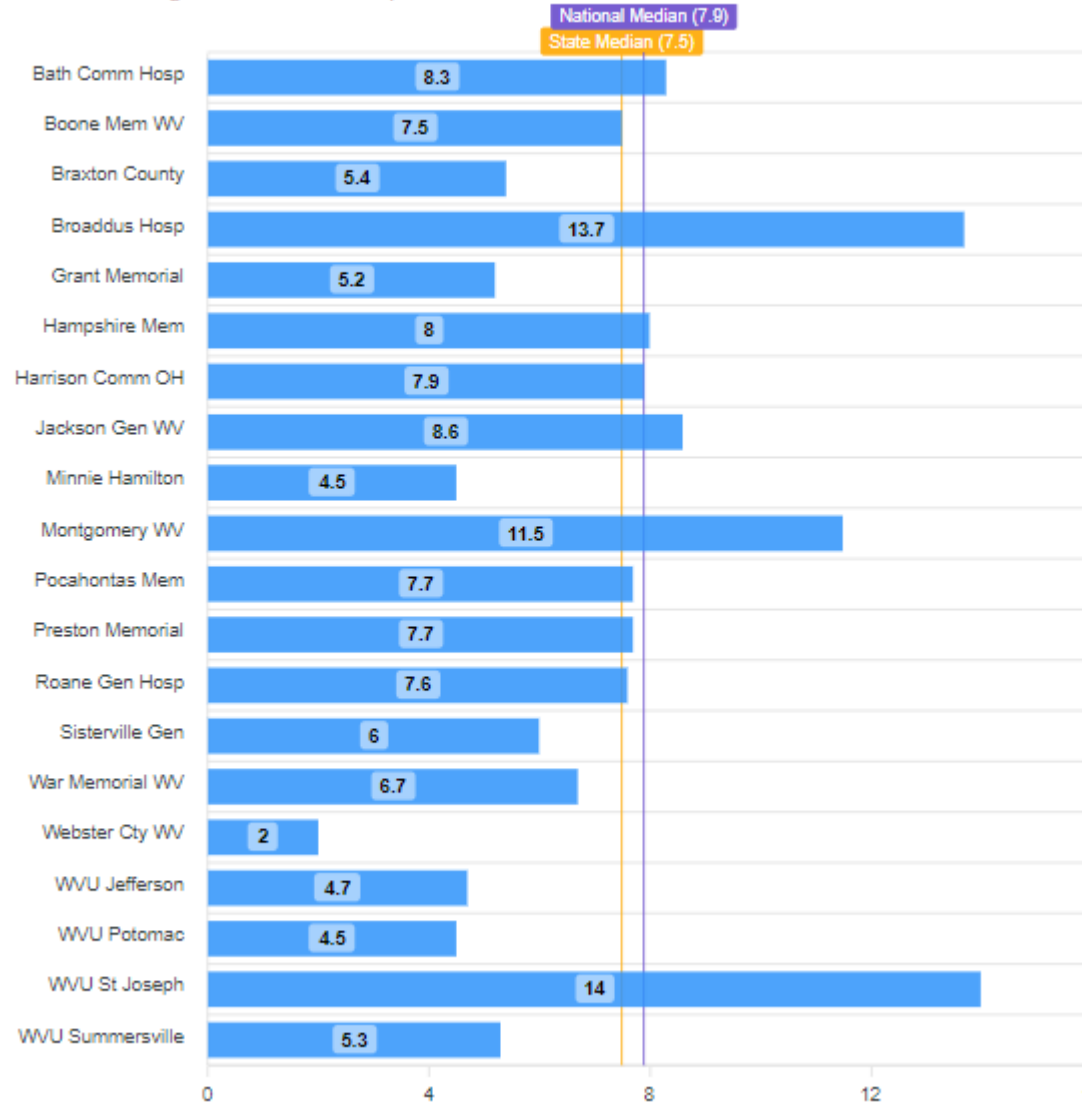
# Performance Improvement Score – Self-Care (Q2, 2021)



Score is the difference between admission and discharge scores for each activity summed and divided by number of discharges without excluded patients

- The median score for WV in Q2 is 7.5 vs 7.2 in Q1 and 7.4 in Q4, 2020 – all lower than the Stroudwater National at 7.9 (up from 7.5 in Q1)
- These are still not risk adjusted but will be from 7/1/2021
- 13 CAHs are below the Stroudwater National median (up from 7 CAHs last quarter!!)
- Broadus, Montgomery and St Joseph have highest scores of 11.5 to 14 – we need to consider a special project re: Self-Care improvement next year – we would ask you to share processes ☺
- Webster – lowest at 2 – was also low at 0.5 in Q1 – anything being done for this?

Score is the difference between admission and discharge scores for each Self-Care activity summed and divided by number of discharges without excluded patients



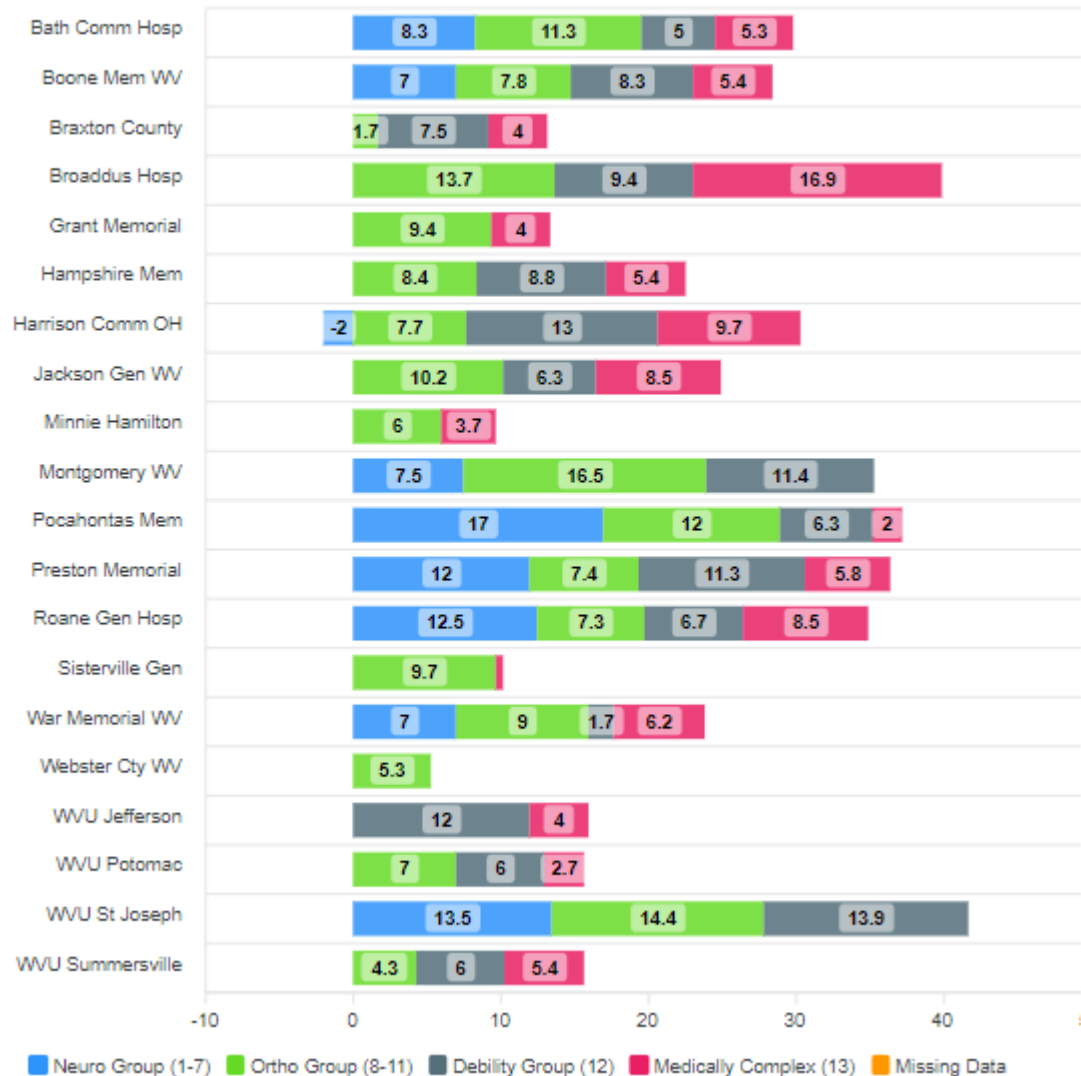
# Self-care Improvement by Primary Medical Condition (Q2, 2021)



Score is the difference between admission and discharge scores for each self-care activity summed and divided by number of discharges without excluded patients for each primary medical condition

Score is the difference between admission and discharge scores for each activity summed and divided by number of discharges without excluded patients for each primary medical condition

- **Provided for your information** to add another set of data to compare with other CAHs – should be part of your self-assessment.
- **Without chart review, only you can** decide how this is compared to others and where you may have opportunities.



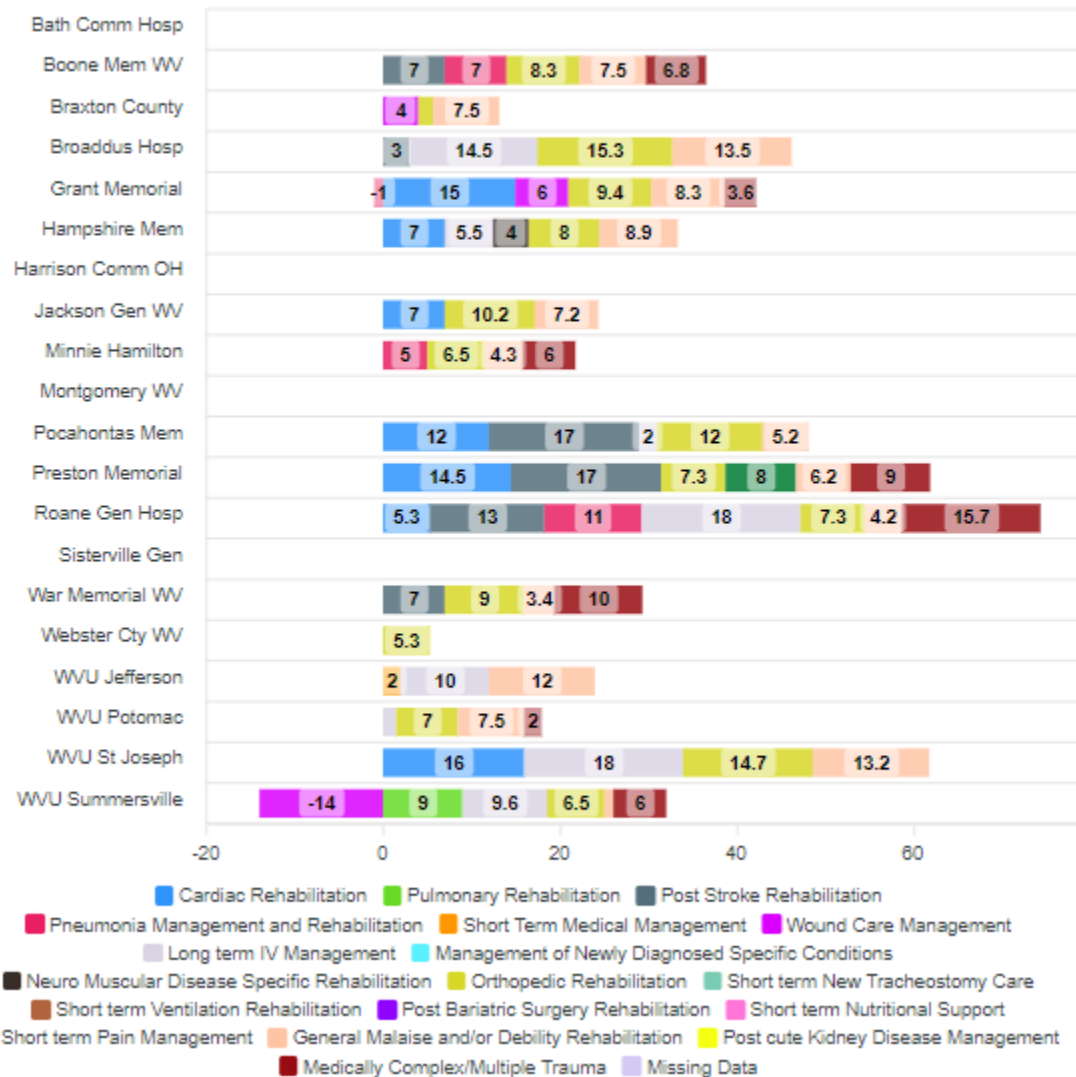
Source: Stroudwater Swing Bed Portal 4/1/2021 – 6/30/2021 pulled on 7/21/2021

# Self-care Improvement by Clinical Program (Q2, 2021)

Score is the difference between admission and discharge scores for each self-care activity summed and divided by number of discharges without excluded patients for each Clinical Program

Score is the difference between admission and discharge scores for each activity summed and divided by number of discharges without excluded patients for each clinical program

- Again, provided for your information to add another set of data to compare with other CAHs – should be part of your self-assessment.

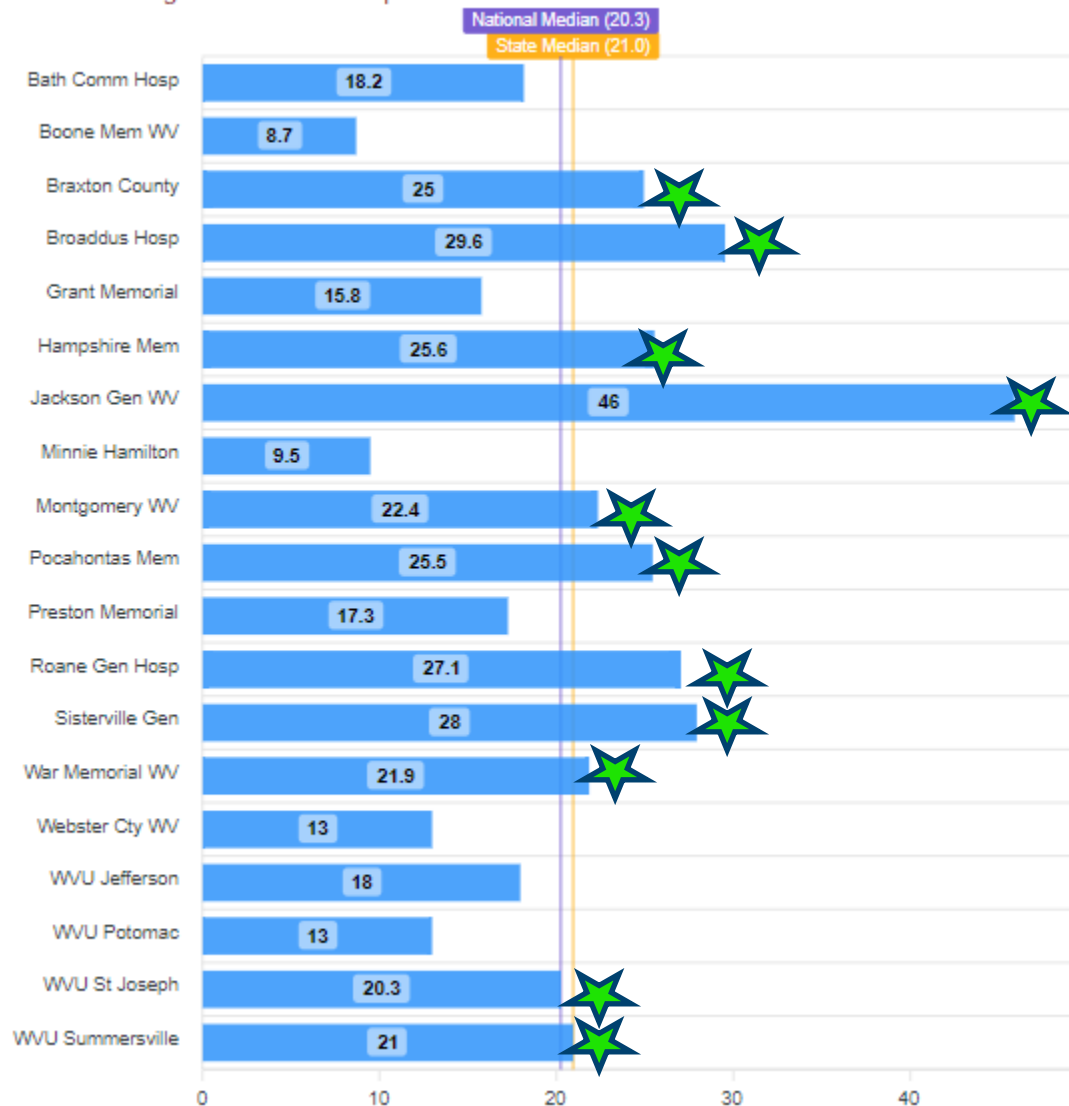


# Performance Improvement Score – Mobility (Q2, 2021)

Score is the difference between admission and discharge scores for each activity summed and divided by number of discharges without excluded patients

Score is the difference between admission and discharge scores for each Mobility activity summed and divided by number of discharges without excluded patients

- The median score for WV decreased to 18.8 in Q2 vs 19.7 in Q1, 2021 and 18.8 in Q4, 2020 - Stroudwater median is 20.1
- Risk adjustment will be from 7/1/2021 also
- Scores range from 8.1 to 36.5!!
- 4 CAHs are below 15
- Grant went from 6.9 in Q4, 2020 to 15.1 in Q1, 2021! New process?
- Potomac went from 9.8 in Q4, 2020 to 14.7 in Q1, 2021! – what's different?
- 11 CAHs are at or well above Nat. Median  
Why do you think that is? ★
- See next slide for comparisons between Q2 vs Q1



# Performance Improvement Score – Mobility (Q2, 2021)

• This data is from Q2, 2021

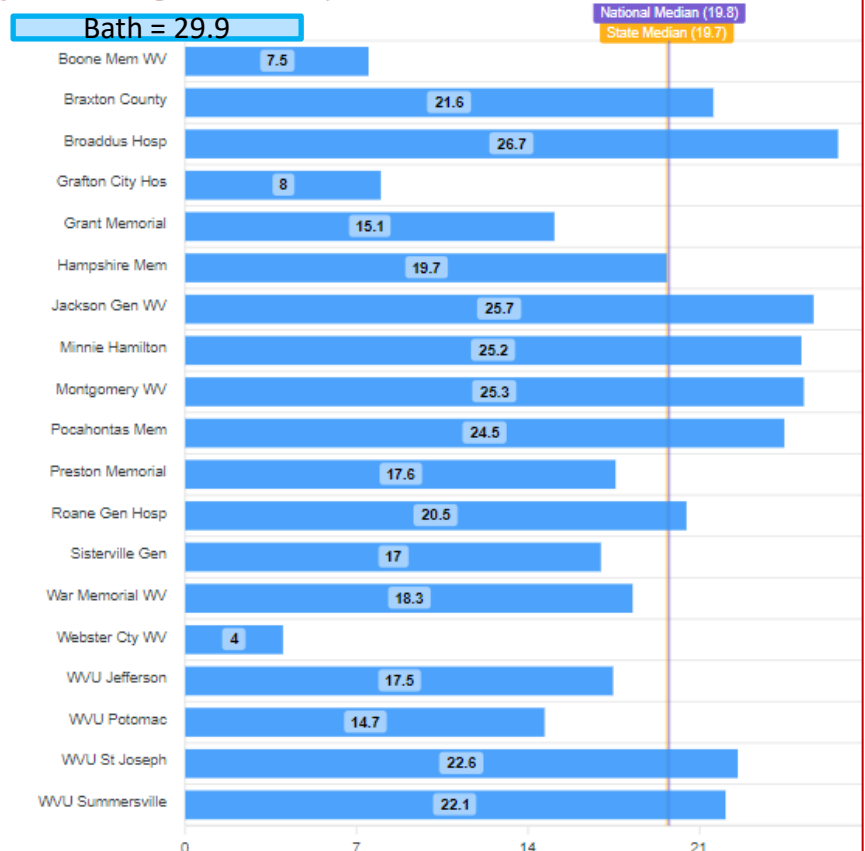
VS

• This was your data from Q1, 2021

Score is the difference between admission and discharge scores for each Mobility activity summed and divided by number of discharges without excluded patients



Score is the difference between admission and discharge scores for each Mobility activity summed and divided by number of discharges without excluded patients

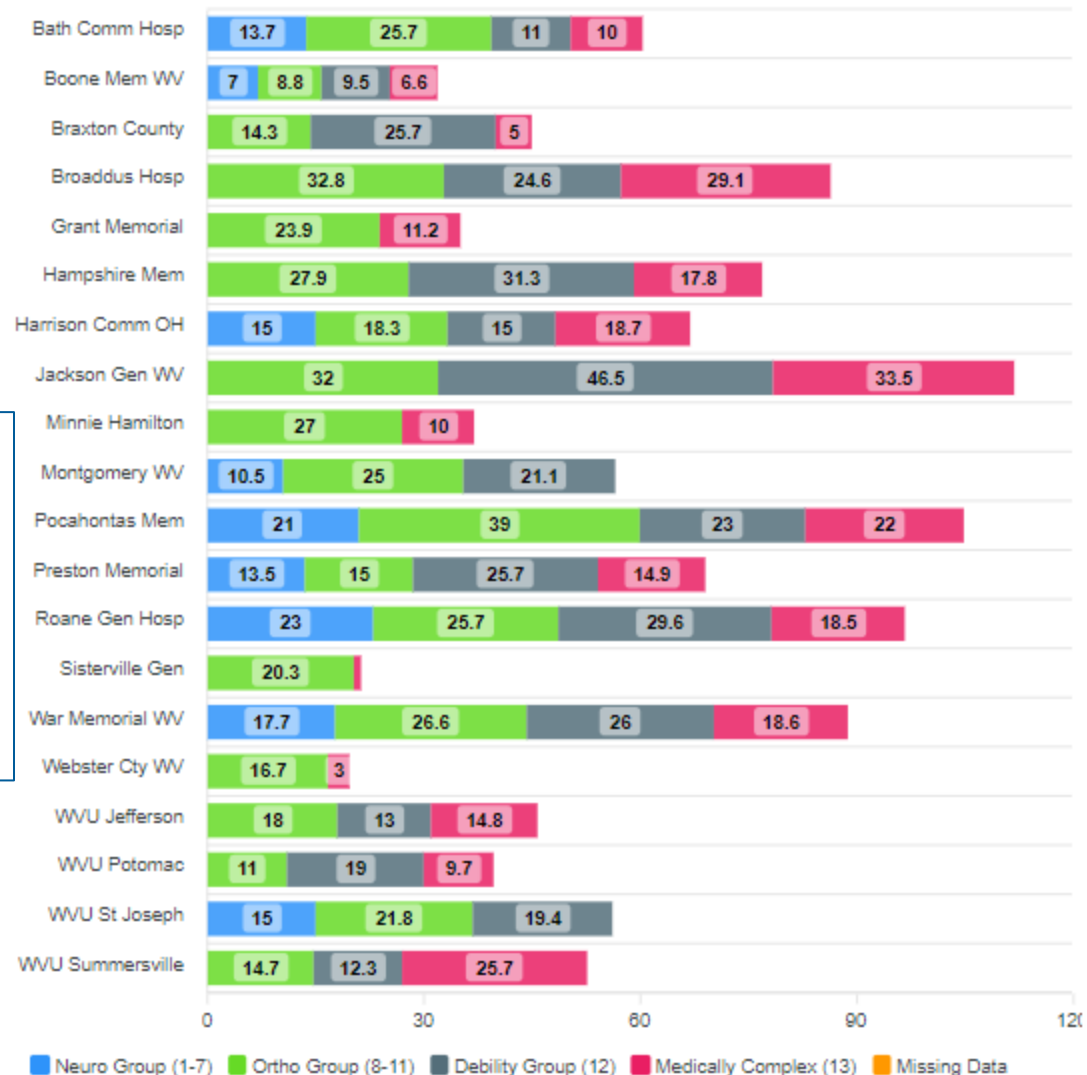


# Mobility Improvement by Primary Medical Condition (Q2, 2021)

Score is the difference between admission and discharge scores for each mobility activity summed and divided by number of discharges without excluded patients for each primary medical condition

Score is the difference between admission and discharge scores for each activity summed and divided by number of discharges without excluded patients for each primary medical condition

- **Provided for your information** to add another set of data to compare with other CAHs – should be part of your self-assessment.
- Without chart review, only you can decide how this is compared to others and where you may have opportunities.



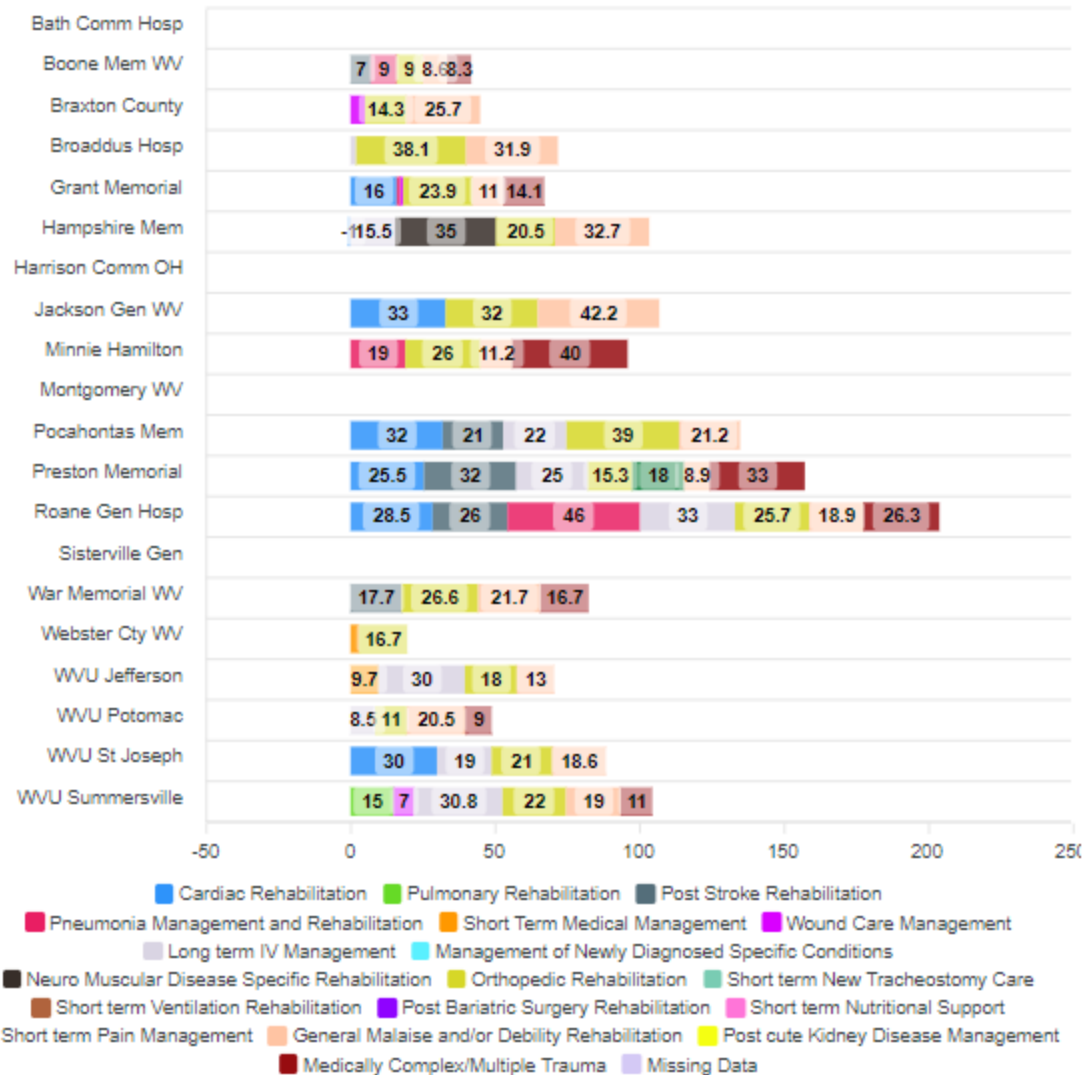
Source: Stroudwater Swing Bed Portal 4/1/2021 – 6/30/2021 pulled on 7/21/2021

# Mobility Improvement by Clinical Program (Q2, 2021)

Score is the difference between admission and discharge scores for each activity summed and divided by number of discharges without excluded patients for each clinical program

Score is the difference between admission and discharge scores for each mobility activity summed and divided by number of discharges without excluded patients for each primary medical condition

- Again, provided for your information to add another set of data to compare with other CAHs – should be part of your self-assessment.



# Discharges by Discharge Disposition (Q2, 2021)

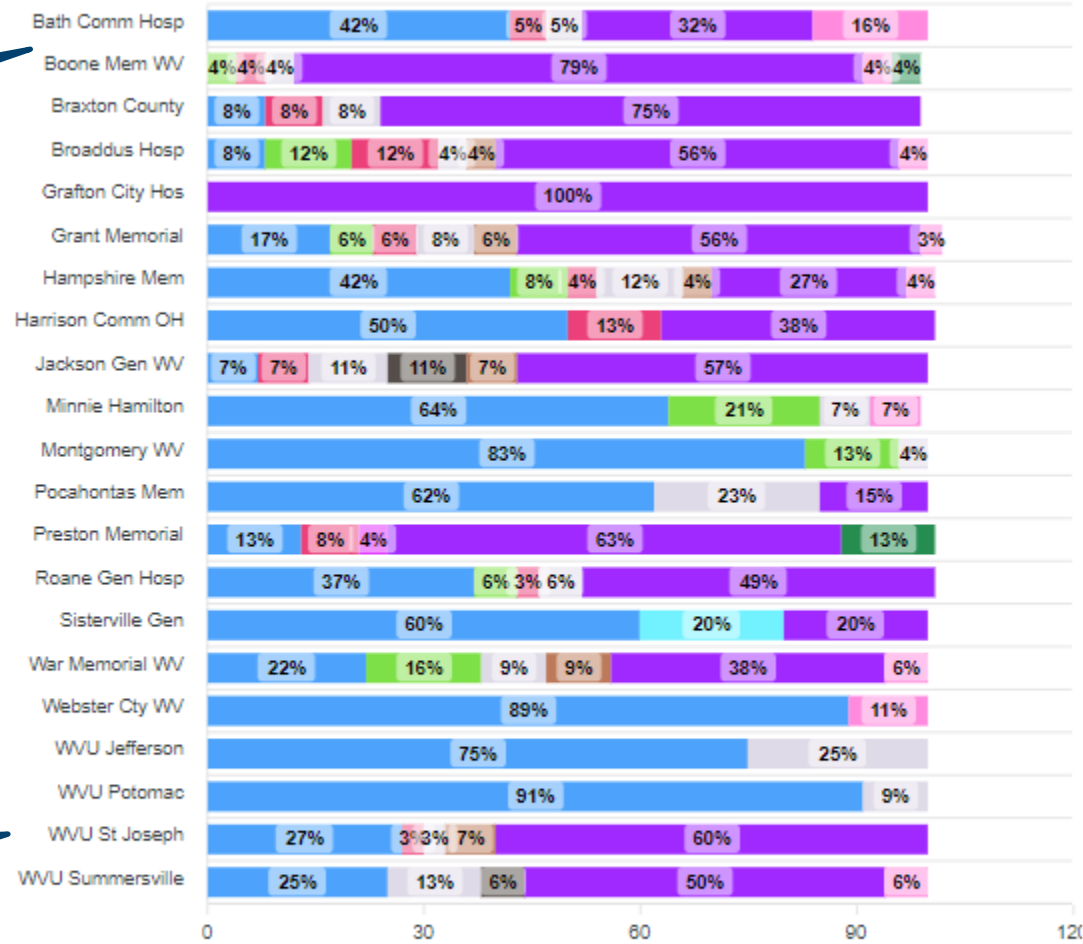
## % of all discharges by disposition

4% New Stay NH  
4% New Stay SNF  
4% Unplanned Acute

- There will be a separate report for **true D/C to Community** which will be Home/Community + Home with Home Health and ID/DD going forward
- **Returned to acute** as per discussion in Exclusion section

3% New Stay SNF  
3% Unplanned Acute  
7% Hospice

Percent of all discharges by disposition



■ Community 
 ■ New Stay at a Nursing Home 
 ■ Returned to a Nursing Home 
 ■ New Stay at a SNF 
 ■ Returned to a SNF 
 ■ Planned Return to Acute Hospital 
 ■ Unplanned Return to Acute Hospital 
 ■ LTCH 
 ■ IP Rehabilitation Facility 
 ■ IP Psychiatric Facility 
 ■ Intermediate Care Facility (ID/DD) 
 ■ Hospice 
 ■ Home under care of organized HHS 
 ■ Deceased 
 ■ Not listed (ie, VA, prison)



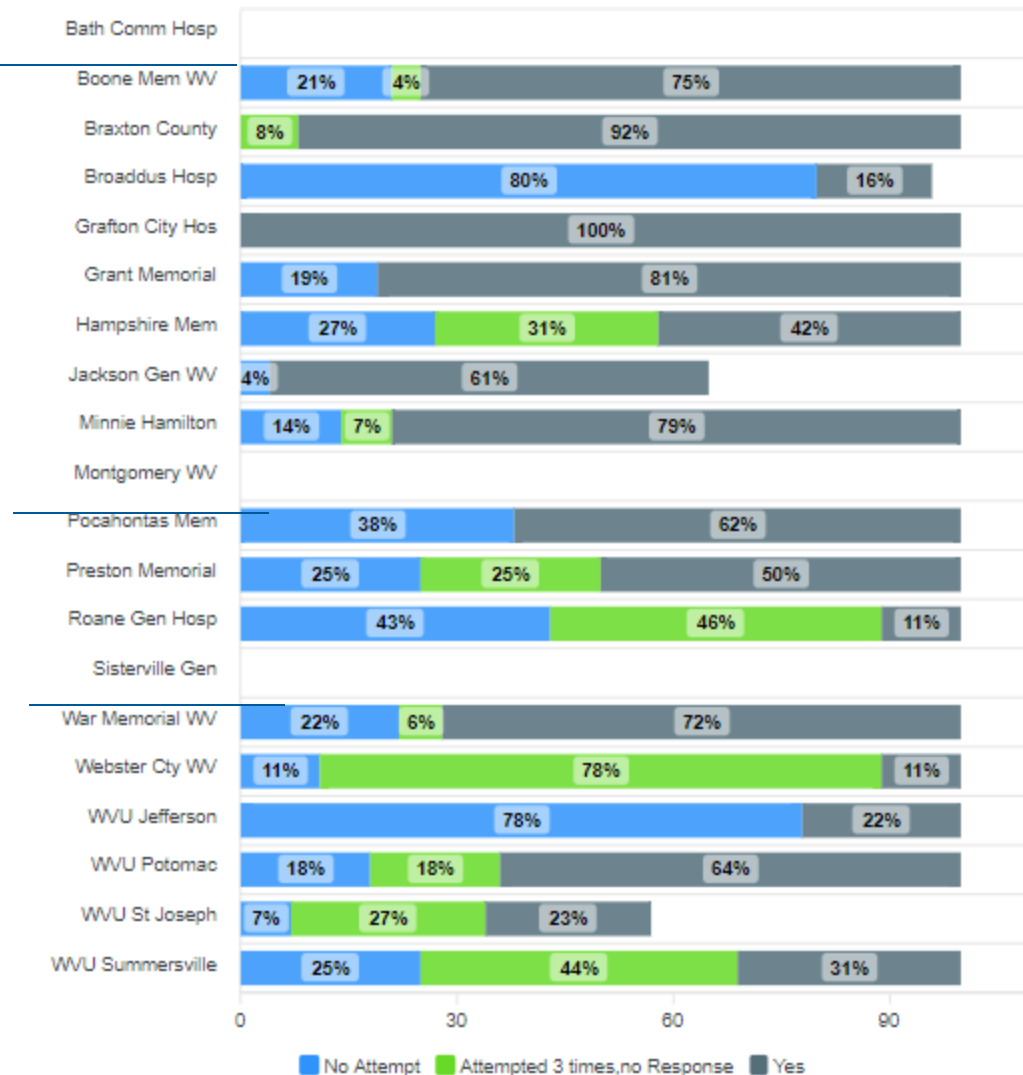
# Clinical Post-Discharge Follow-up (Q2, 2021)



% of all discharges that received a clinical post-follow within 24-72 hours

- Why so many not followed-up with post discharge?
- These calls are to Home/Community, Home w/HH, Hospice & ID/DD
- Stroudwater Option 2 users is 25% “No Attempt” which is 7 of you are contributing to that total
- Stroudwater Option 2 users is 17% “Attempt x 3 w/no response” made which is 6 of you are contributing to that total
- Please put some thoughts in your process as discussed in the past
  - Part of D/C instructions, assigned trained staff, decision of w/in 24, 48 or 72 hrs made at D/C mtg. etc
- I am rechecking with Stroudwater to ensure that this is calculated correctly – should be a % of those who met criteria for a call (see 2<sup>nd</sup> bullet)

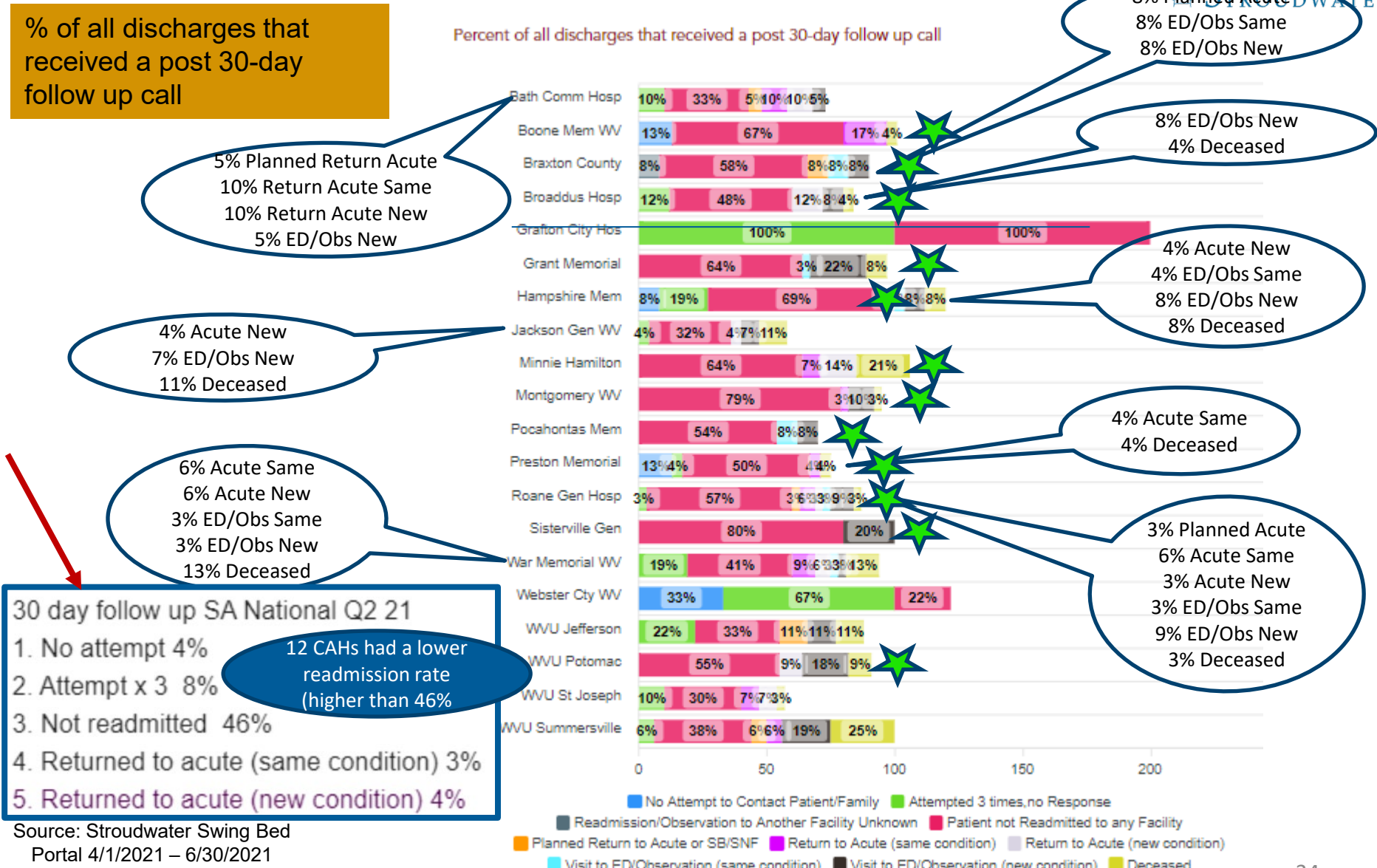
Percent of all discharges that received a clinical post-discharge follow-up within 24-72 hours



# Post Swing Bed 30-Day Discharge Follow-up

% of all discharges that received a post 30-day follow up call

Percent of all discharges that received a post 30-day follow up call



30 day follow up SA National Q2 21

1. No attempt 4%
2. Attempt x 3 8%
3. Not readmitted 46%
4. Returned to acute (same condition) 3%
5. Returned to acute (new condition) 4%

12 CAHs had a lower readmission rate (higher than 46%)

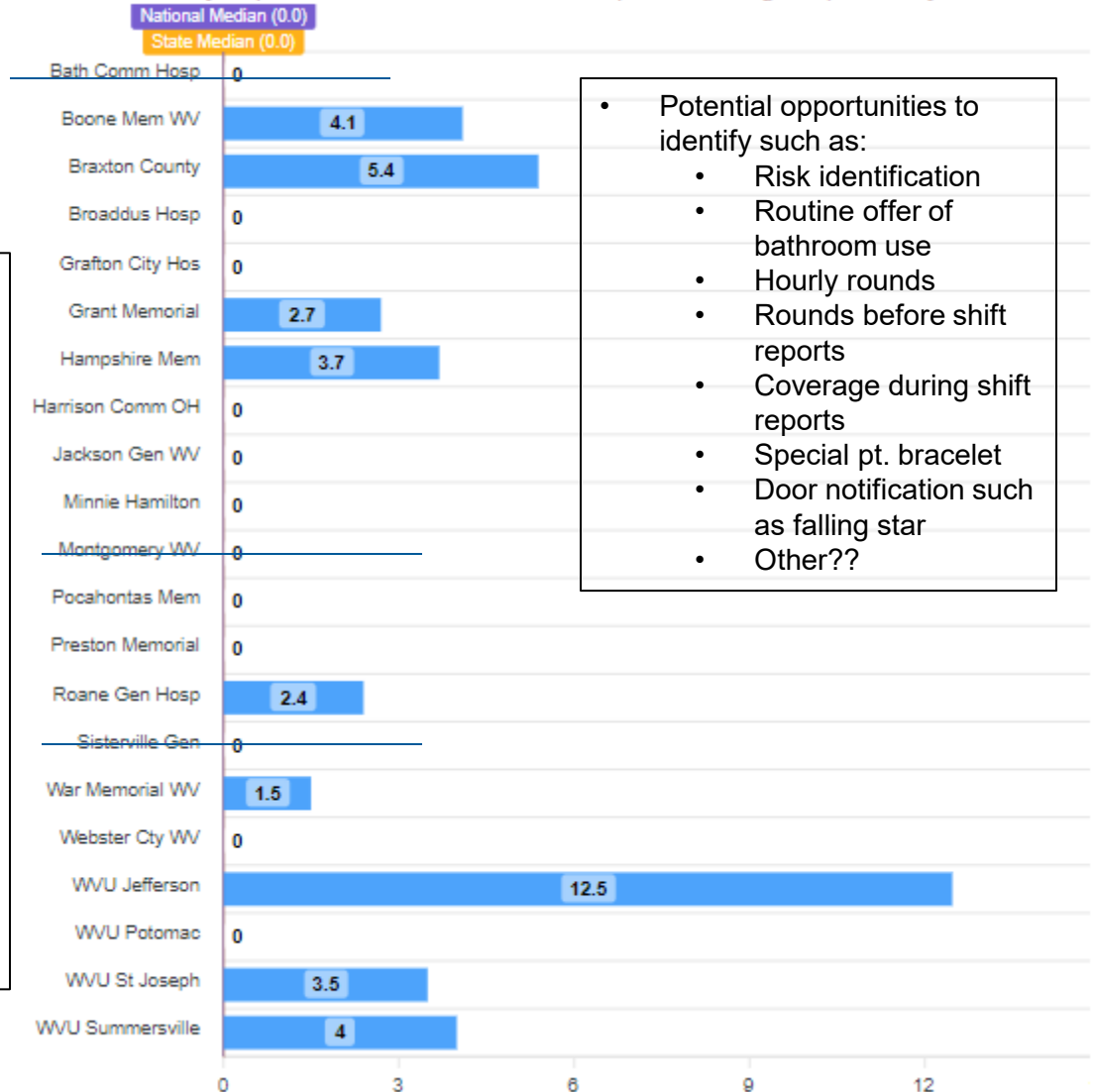
Source: Stroudwater Swing Bed Portal 4/1/2021 – 6/30/2021 pulled on 7/21/2021

# Fall Rate (Q2, 2021)

(# of falls/number of days in period)\*1,000. Thus, number of falls per 1,000 swing bed patient days

(# of falls/number of days in period) \* 1,000  
Thus, number of falls per 1,000 patient days

- 9 of 18 CAHs w/Option 2 had **no falls** in Q2 as it was in Q1
- 8 of those with Falls were at 1.5 to 3.5 /1000 pt. days
- 3 were at 4 to 5.4 falls/1000 days
- 1 at 12.5 – **Jefferson**, what was your # of Falls - you had 0 in Q1 - ? Due to low # of days? Which gives a higher %
- **Pocahontas & Roane** – you had 6.8 & 8.3 falls/1000 days respectively in Q1 - what changed to improve?



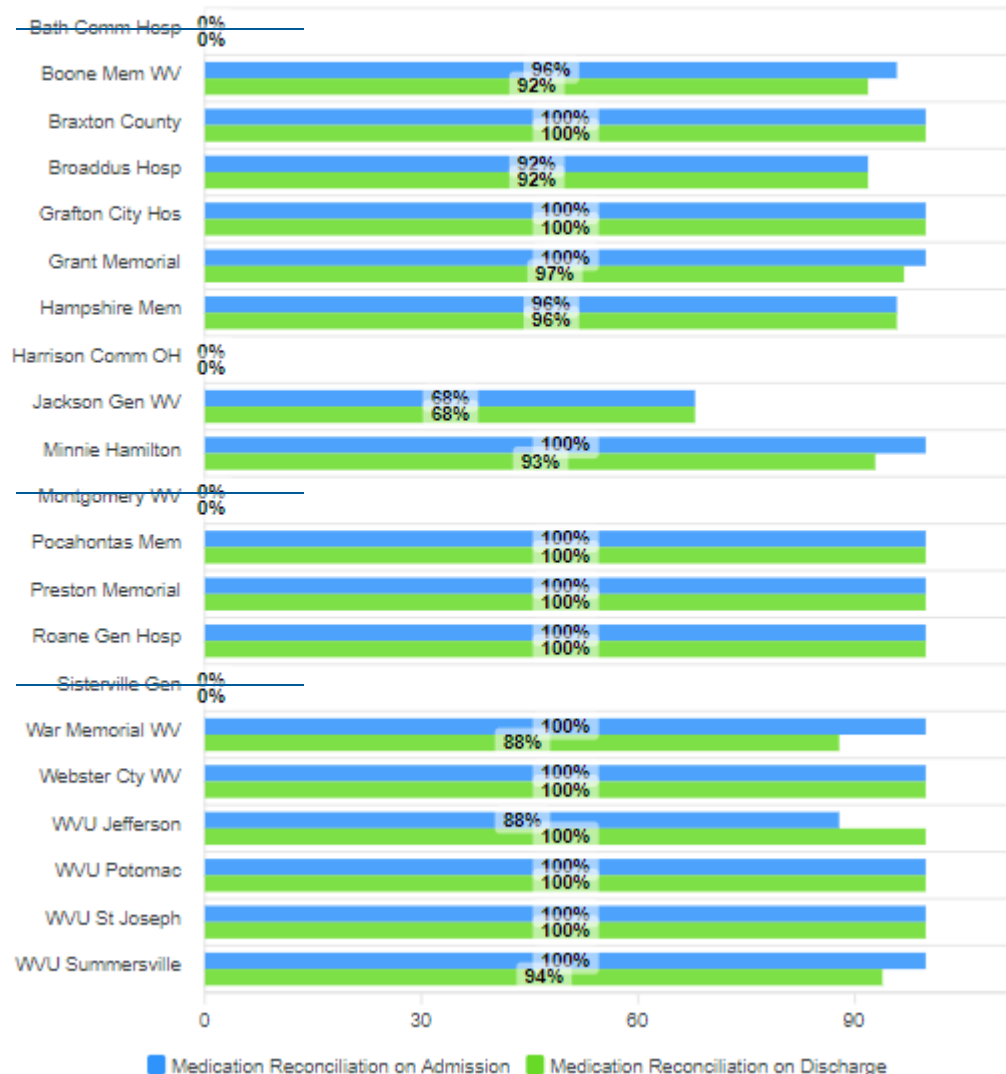
- Potential opportunities to identify such as:
  - Risk identification
  - Routine offer of bathroom use
  - Hourly rounds
  - Rounds before shift reports
  - Coverage during shift reports
  - Special pt. bracelet
  - Door notification such as falling star
  - Other??

# Medication Reconciliation (Q2, 2021)

% of total discharges that had medications reconciled on admission and at discharge

- 13 of 18 CAHs w/Option 2 had 100% medication reconciliation on admission
  - The others were at 66% to 92%
  - Stroudwater Nat at 94.1%
- What are the causes of less than 100% - this is becoming important for surveyors! and PPS quality measure
- 9 of the 18 had 100% medication reconciliation at discharge – again a quality measure with PPS skilled program
  - Stroudwater Nat at 92.5%
- What are the reasons for not doing this on discharge? Requirement for transition of care
- Is this what you would want for your loved ones?

Percent of total discharges with documented medications reconciled on admission and at discharge



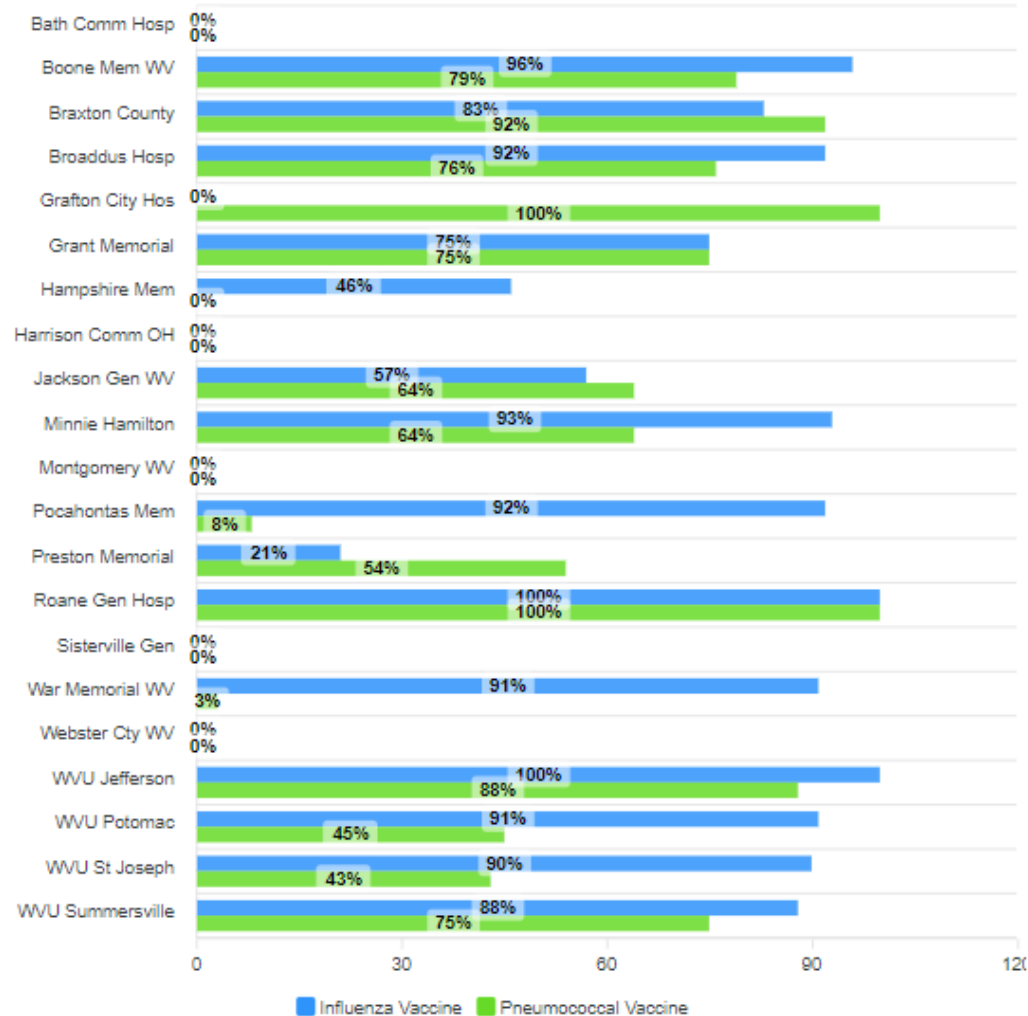
# Vaccines (Q2, 2021)

**Influenza:** Includes those patients that received vaccine or patients was not a SB patient or Received vaccine outside of this SB stay or Not eligible as a % of total discharges

**Pneumococcal:** Includes those patients that received vaccine or were not eligible as a % of total discharges

Planning a discussion on how to report this in a more meaningful way !  
Am rechecking with Stroudwater that these are reported correctly.

Influenza: Includes those patients that received vaccine or patients was not a SB patient during flu season or Received vaccine outside of this SB stay or Not eligible as a % of total discharges  
Pneumococcal: Includes those patients that received vaccine or were not eligible as a % of total discharges



# Next Step

- I cannot emphasize enough the importance of keeping up to date with data inputting, review weekly for errors and no less than monthly during PI meeting to discuss status and opportunities - **PLEASE set up a process where you enter data on a concurrent basis if not doing so already - at least on a weekly basis - monthly or quarterly entry does not work!**
- When looking for records to correct, do not waste a lot of time unless readily available - email Paula to ask her to give you what you are looking for.
- Paula Knowlton ([pknowlton@stroudwater.com](mailto:pknowlton@stroudwater.com)) request that you please notify her with changes of who should be able to access the portal so that they may be registered as well as names who no longer should have access.
- Dianna and I need to know if there are any changes on your team to ensure updated contact list. A team should be SB Coordinator, SB project manager (if different), a nursing manager and therapy rep as well as PI coordinator as much as possible. Include clerical name of people entering data in portal if you use such.
- **Review this report with your team (will be sent to you later today or in am) and discuss.** As always, this cannot be a once a quarter affair - the team must be on board to review opportunities for improvement and discuss action plans. This is not to test your data entry skill but rather your SB PI/QI program.
- **Are there any questions regarding the new form effective 7/1/2021. Do you all have the slides re: coding the new form I provided in June through Stroudwater - if not, speak now or email me.**
- Grafton has had changes in responsibilities - We are looking at a 2-part training for them. Part 1 (Aug 17 from 1:00 to 2:30 ET) is Coding the form Option 2 and Part 2 (Aug 18 from 3:30 to 4:30 PM) is Coding Function level of care. **Please let me know ASAP if you have staff you would like to orient/re-orient including yourselves.**
- Any questions regarding data entry in the updated portal and pulling reports? Please reach out to Paula if needing assistance in pulling your monthly PI reports
- Stay tuned for the next step - we are in the process of discussing the scope of work for next year. Meanwhile, **do not take your foot off the pedal. - Remember to make data entry correction by this Friday.**



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**STAY SAFE & HEALTHY**  
**WE ARE NOT OUT OF THE**  
**WOODS YET!**

**HAVE A GOOD REST OF**  
**THE SUMMER**