



Photo caption: Dr. Todd Witsberger, surgical breast oncologist, and his surgery scheduler, Teresa Snodgrass

Thomas Hospitals caregivers go the extra mile to ensure patient has transportation to life-saving surgery

When a patient received a life-changing diagnosis that required surgery, a major barrier stood in the way: transportation. Living in temporary housing and relying on public transit, the patient was unable to reach Thomas Memorial Hospital for an early morning surgery and ultimately declined the procedure.

Refusing to let that be the end of the story, [Dr. Todd Witsberger](#), surgical breast oncologist, and his surgery scheduler, Teresa Snodgrass, took matters into their own hands. On the morning of the scheduled surgery, they personally traveled to the patient and escorted the patient to the hospital. The surgery was successfully completed.

“We’ve worked together for over 30 years and have helped patients in similar situations many times,” Teresa shared. “Not everyone has someone nearby who can help them—and that’s just what we do.”

WVU Medicine Thomas Hospitals extends a heartfelt thank you to Dr. Witsberger and Teresa for their extraordinary dedication. Your commitment to compassionate care makes a true difference in the lives of our patients.