Beginning or expanding work with Patient and Family Advisors: How do I know with path is best for my organization?

- Start with a PFAC
- Start with PFAs on Committees/Task Groups
- Start with Focus Groups



Structure Checklists:

| PFAs working in more independently | PFAC: Staff presents to PFAS | Focusing on Focus Groups |
|--|--|--|
| We need a faster launch | We have the time to assemble a team, formulate a plan for launch and recruit PFAs | My leaders are resistant and need to "test the waters" first |
| My resources are better equipped to provide direct mentoring rather than a monthly meeting | We are not ready for frontline engagement | We want a PFA Program but we don't have the resources at this time but we'd like to lay the groundwork now |
| Right now, we would benefit from frontline engagement with PFAs (both to shift the culture and get feedback on current issues) | We are seeking high level PFA feedback on a variety of projects, policies and concerns across the organization | We have current needs for detailed feedback re 1 specific item (Epic implementation) |