WPV Prevention Webinar Series – Preventing Violence in Healthcare: Essential Strategies for Nurses and Other Frontline Caregivers

Webinar 2: Evidence-based Strategies to Control and Prevent Violence in Healthcare Settings

March 26, 2026, 1:00 p.m. – 2:00 p.m.
Faculty: Lynda Enos, RN, BSN, MS, COHN-S, CPE

Target Audience: Nurses and other frontline caregivers

Series Description

Workplace violence (WPV) including physical and verbal violence by patients, clients, and co-workers, has been recognized as one of the leading occupational hazards that negatively impact the physical and mental wellbeing of nursing staff and other frontline caregivers.

This three-part webinar series covers strategies for nurses and other frontline caregivers to prevent and manage workplace violence, protect themselves and others from both physical and mental harm, and assist in leading WPV prevention efforts at work.

Freely available resources and tools that attendees can use and share with their employer to support WPV program efforts in their health care organization will be provided.

Webinar Description

WPV programs using multifaceted strategies are generally more effective than those relying on a few interventions such as hiring security personnel and staff training.

This webinar outlines evidence-based interventions that can prevent violence in health care including methods that nurses, and other caregivers can use to assess and manage patients' risk of violence.

Effective strategies for communicating a patient's risk for violence with care team members and other staff will be defined along with relevant assessment tools.

Key components of WPV training that support effective prevention and response to patient violence will also be addressed.

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Learning Objectives

1. Identify evidence-based interventions and best practices to manage and prevent WPV

2. Define an approach to preventing violence through patient assessment for risk of violence and effective communication strategies

3. Identify elements of effective workplace violence training programs for nurses and other caregivers

Agenda

Learning Objectives Upon completion, participants will be able to:	Content (Topics)	Time Frame	Faculty	Teaching Strategies and Tools

1. Identify evidence-based interventions and best practices to manage and prevent WPV	• Engineering controls – design of the physical environment e.g.,
	  o Improving visibility of care staff when with patients
	  o Alarm systems
	  o Design of patient areas for de-escalation; reducing risk of furniture and treatment supplies being used as weapons
	  o Proactive design
	• Work practices controls e.g.
	  o Incident reporting
	  o Patient assessment for risk of violence; and communication
	  o Effective violence responses protocols including use of behavioral health rapid response teams
	  o Role of security personnel
	  o Post incident response procedures
		15	Lynda Enos	PowerPoint with lecture

2. Define an approach to preventing violence through patient assessment for risk of violence and effective communication strategies	• Why patient assessment for risk of violence is important in a hospital. • Evidence-based tools that can be used to assess a patient for the risk of violence. • The pros and cons of processes that can be used to effectively communicate patient risk of violence. • Examples of validated tools and resources	20	Lynda Enos	PowerPoint with lecture

Learning Objectives Upon completion, participants will be able to:	Content (Topics)	Time Frame	Faculty	Teaching Strategies and Tools
3. Identify elements of effective workplace violence training programs for nurses and other caregivers	• The pitfalls of WPV training that is not stratified to nursing and other stakeholders' needs • Components of effective training • Evaluating effectiveness of WPV training	15	Lynda Enos	PowerPoint with lecture
Q&A		10	Lynda Enos	Facilitated via webinar chat function and audio

The West Virginia Hospital Association is an approved provider of continuing education by the West Virginia Board of Registered Nurses (provider registration number: 50-60102). This webinar has been approved for 1.0 hour of continuing education. You must attend the entire event and complete the evaluation to receive the certificate of completion.