



WPV Prevention Webinar Series – Preventing Violence in Healthcare: Essential Strategies for Nurses and Other Frontline Caregivers

Webinar 3: Empowering Nurses and Other Caregivers to Facilitate Implementation of Effective WPV Programs while Promoting Personal Safety and Self-Care Practices

April 23, 2026, 1:00 p.m. – 2:00 p.m.

Faculty: Lynda Enos, RN, BSN, MS, COHN-S, CPE

Target Audience: Nurses and other frontline caregivers

Series Description

Workplace violence (WPV) including physical and verbal violence by patients, clients, and co-workers, has been recognized as one of the leading occupational hazards that negatively impact the physical and mental wellbeing of nursing staff and other frontline caregivers.

This three-part webinar series covers strategies for nurses and other frontline caregivers to prevent and manage workplace violence, protect themselves and others from both physical and mental harm, and assist in leading WPV prevention efforts at work.

Freely available resources and tools that attendees can use and share with their employer to support WPV program efforts in their health care organization will be provided.

Webinar Description

This webinar examines how nurses and other frontline caregivers can facilitate implementation of an effective WPV program and highlights best practices that promote personal safety in preventing and managing WPV during patient care activities.

The session will also identify relevant resources for nurses and other caregivers to develop or enhance WPV programs, as well as tools that facilitate self-care following exposure to occupational violence

Learning Objectives

1. Define what nurses and other caregivers can do to support and facilitate an effective WPV program and a culture of worker and patient safety

2. Identify best practices that promote personal safety and assist to prevent and manage WPV when providing patient care
3. Identify resources that nurses and other caregivers can access to enhance or develop a WPV program and that assist with self-care when exposed to occupational violence

Agenda

Learning Objectives Upon completion, participants will be able to:	Content (Topics)	Time Frame	Faculty	Teaching Strategies and Tools
1. Define what nurses can do to support and facilitate an effective WPV program and a culture of worker and patient safety	<ul style="list-style-type: none"> • Recap of elements of effective and sustainable WPV programs with a focus on employee engagement and employee responsibilities within a worker safety programs per OSHA • Reporting WPV incidents and occupational injuries • Knowing your facility's WPV policy and prevention, control, response & reporting procedures • Getting involved in WPV/employee safety committee • Providing suggestions to address WPV including feedback about training and other interventions • Participating in program activities to identify hazards/risks for violence and to evaluate controls/interventions • Effective communication strategies related to preventing patient violence 	15	Lynda Enos	PowerPoint with lecture
2. Identify best practices that promote personal safety and assist to prevent and manage WPV when providing patient care	<ul style="list-style-type: none"> • Identifying threatening situations • Situational awareness and working alone with a patient • Conflict resolution & de-escalation skills • When a nurse or coworker escalates the risk of violence • Using trauma informed care principles with patients/families and for self-care • Patient assignment and risk of violence 	25	Lynda Enos	PowerPoint with lecture

Learning Objectives Upon completion, participants will be able to:	Content (Topics)	Time Frame	Faculty	Teaching Strategies and Tools
3. Identify resources that nurses, and other caregivers can access to enhance or develop a WPV program and that assist with self-care when exposed to occupational violence	<ul style="list-style-type: none"> • Resources from various professional associations and government entities such as: <ul style="list-style-type: none"> ○ The American Nurses Association ○ The Joint Commission ○ OSHA ○ NIOSH ○ State-based resources - OSHA; workers compensation • Resources for support after exposure to WPV • Criminal assault laws and pressing charges against perpetrators of occupational WPV 	10	Lynda Enos	PowerPoint with lecture
Q&A		10	Lynda Enos	Facilitated via webinar chat function and audio

The West Virginia Hospital Association is an approved provider of continuing education by the West Virginia Board of Registered Nurses (provider registration number: 50-60102). This webinar has been approved for 1.0 hour of continuing education. You must attend the entire event and complete the evaluation to receive the certificate of completion.